

Board of Mortuary Arts

Consequences of Not Funding this Program

Improper disposition, failure to adhere to the wishes of the legal next-of-kin and taking advantage of consumers in a vulnerable situation.

Statutory Basis	Mandatory vs. Mandatory	MOE/Matc h Rqt.	Priority Level
Specific KSA 65-1701 and 74-1701	Mandatory	No	1

Program Goals

- A. Ensure that all funeral homes, crematories, licensees, apprentices, and student embalmers operate according to state law.
- B. Ensure that all funeral homes, crematories, licensees, apprentices, and student embalmers operate to serve in the best interest of the consumer by meeting and maintaining licensing and regulatory requirements.
- C. Education and inform the public of their options when conducting business with licensees.

Program History

The Kansas State Board of Embalming has been in existence since May of 1907. The name was changed to the Kansas State Board of Mortuary Arts in 1985. The board operates under K.S.A. 65-1701 et. seq. and K.S.A. 74-1701 et. seq.

Performance Measures

Outcome Measures	Goal	Actual FY 2019	Actual FY 2020	Actual FY 2021	3- yr. Avg.	Est. FY 2022	Est. FY 2023
Percent of applicants NOT meeting licensure requirements with their initial application*	A	9.0%	10.0%	11.0%	10.0%	10.0%	10.0%
Average number of hours in staff time of assistance provided to individuals needing assistance with the licensure process*	A	640	640	650	643	645	650
Approximate number of days it takes for an applicant to be notified that their initial application is either acceptable or unacceptable*	A	7	7	7	7	7	7
Percent of complaints requiring investigation that result in the finding of any possible violations (by calendar year)*	B	54.0%	42.0%	40.0%	45.3%	40.0%	45.0%
Hours of administrative time spent involving complaints (by calendar year)*	B	741	655	700	699	700	725
Percent of investigations that result in a disciplinary action or warning/advisory notification taken by either the Board or another regulatory authority (by calendar year)*	B	59.0%	42.0%	65.0%	55.3%	65.0%	65.0%
Percent of inquiries resulting in additional information provided by the agency*	C	42.0%	41.0%	40.0%	41.0%	40.0%	40.0%
Approximate percent of inquiries resulting in the filing of a complaint*	C	29.0%	25.0%	24.0%	26.0%	25.0%	25.0%

Output Measures

Number of ALL licenses/registrations on file with the agency*	A	2,170	2,140	2,190	2,167	2,165	2,170
Number of individuals seeking assistance with the licensure process*	A	550	550	560	553	565	570
Number of updates relating to the licensure process made to files or the agency's Microsoft ACCESS data bank computer software program which is used for licensing documentation*	A	1,903	1,925	1,955	1,928	1,960	1,970
Number of written funeral director & assistant funeral director examinations (including retakes) administered by the agency	B	68	50	39	52	60	60
Number of embalmer/funeral director/reciprocal interviews conducted by the Board	B	21	27	21	23	25	27
Number of complaints received (by calendar year)	C	28	24	35	29	30	30
Number of complaints requiring investigation (by calendar year)	C	24	24	35	28	26	26
Number of consumer inquiries involving administrative staff--NOT including website hits	C	832	800	826	819	840	840
Number of informational brochures distributed to consumers--including off the website*	C	341	345	340	342	350	350

* Indicates measure is approximated

Funding

<i>Funding Source</i>	<i>FY 2018</i>	<i>FY 2019</i>	<i>FY 2020</i>	<i>FY 2021</i>	<i>FY 2022</i>	<i>FY 2023</i>
State General Fund	\$ --	\$ --	\$ --	\$ --	\$ --	\$ --
Non-SGF State Funds	\$ 317,880	\$ 288,283	\$ 307,820	\$ 261,828	\$ 317,849	\$ 269,379
Federal Funds	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total	\$ 317,880	\$ 288,283	\$ 307,820	\$ 261,828	\$ 317,849	\$ 269,379