

Project Report to JCIT

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Electronic Visit Verification (EVV)

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- Project Purpose
 - Comply with the requirements as found in the 21st Century Cures Act of 2016 with respect to Home Health Care Services (HHCS) functionality.
 - Reduce or eliminate fraudulent care claims.
 - Enhance the efficiency and effectiveness of the State of Kansas by reducing costs and improving system usability.



Electronic Visit Verification (EVV)

- Information on Previous System

- Implementation of electronic visit verification for HHCS is new.
- KDADS has contracted with FiServ to meet Centers for Medicare and Medicaid Services (CMS) requirements for EVV related to Personal Care Services (PCS).
- Implementation of EVV for PCS was required by 1/1/20, but the solution has been in place since 2012.
- KDADS contract with FiServ terminates on 12/31/23, and KDHE must implement an EVV solution for HHCS by 1/1/24.
- KDHE and KDADS are pursuing a joint procurement for an EVV solution that manages both PCS and HHCS.
- Note: The original implementation timeline for HHCS was 1/1/23. KDHE received a good faith exemption from CMS to extend the timeline because of a procurement issue we experienced. The project must be recast because of the procurement delay. The RFP must be reposted.



Electronic Visit Verification (EVV)

- Estimated Cost
 - Estimated Cost of Planning: \$738,000. CMS funds 90%.
 - Internal: \$258,875
 - External: \$479,125
 - Estimated Cost of Implementation: \$2,560,838. CMS funds 90%.
 - Internal: \$724,600
 - External: \$1,836,238



Electronic Visit Verification (EVV)

- Key Milestones / Timeline

- 2022

- 10/26: RFP posted
 - 11/30: RFP closing date

- 2023

- 1/15: Vendor selection
 - 4/3: CMS contract approval
 - 12/4: Completion of implementation

- 2024

- 4/4: Formal system acceptance (operational sign off)
 - 7/5: Project acceptance / PIER
 - 8/9: Demonstration for CMS system certification



Electronic Visit Verification (EVV)

- Potential Risks
 - Delays in procurement or the contract approval process
 - Condensed timeline to implement
 - Conversion of transactions for PCS to the new solution
 - Conversion of care givers from call in to mobile solutions (internal goal)

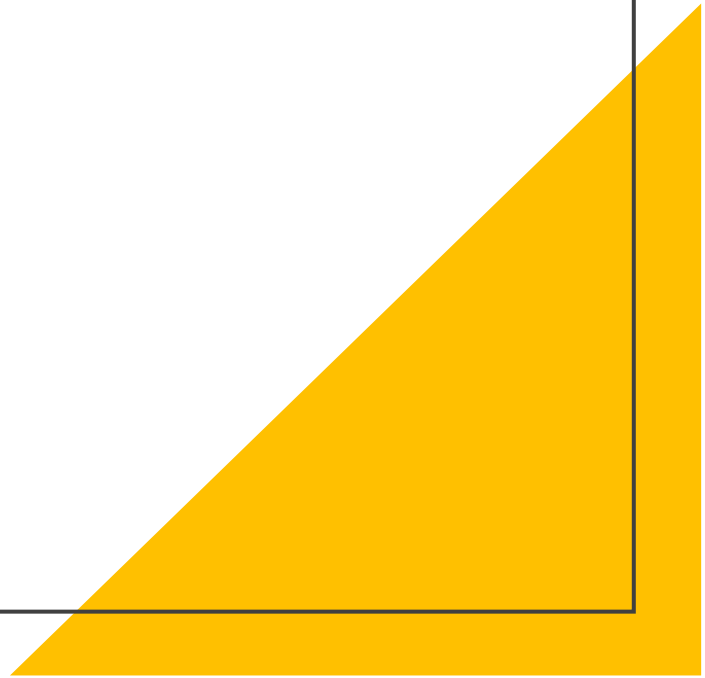


Questions?





MEQC / Quality Tool



MEQC / Quality Tool

- Project Purpose

KDHE Quality and KDHE Medicaid Eligibility Quality Control (MEQC) are the two separate entities within KDHE-DHCF that are responsible for reviewing and auditing federal and state eligibility policies and processes for Medicaid and Children's Health Insurance Program (CHIP).

- Replace the separate tools each team is currently using with a single web-based application.
- Eliminate monthly administrative work spent on manual processes necessary to manage the current tools.
- Provide sustainable and supportable tools for these critical business functions.
- Reduce error rates, improving federal audit scores and reducing improper payments.



MEQC / Quality Tool

- Information on Previous System
 - Both teams are currently using internally developed tools.
 - MEQC's tool was user-built 12 years ago and is no longer viable due to limited data storage capacity, functionality limitations, and ongoing support complexity.
 - Quality's tool is administratively cumbersome and does not have the ability to effectively report and trend quality issues.



MEQC / Quality Tool

- Estimated Cost

- Estimate for Planning: \$24,300. CMS funds 90%
 - Internal: \$24,300
- Estimate for Implementation: \$1,361,830. CMS funds 90%.
 - Internal: \$834,768
 - External: \$527,062



MEQC / Quality Tool

- Key Milestones / Timeline
 - 2022
 - 11/15: Phase 3 design begins
 - 11/28: Phase 1 training starts
 - 12/9: Phase 1 Go-Live (MEQC functions)
 - 2023
 - 2/17: Phase 2 training completion
 - 2/20: Phase 2 Go-Live (Quality functions)
 - 6/23: Phase 3 training completion
 - 6/26: Phase 3 Go-Live (Reporting / Other interfaces)
 - 6/27: Project completion / start of closeout



MEQC / Quality Tool

- Potential Risks
 - Complexity of requirements
 - Vendor staff turnover
 - Defect resolution timeframes



Questions?

