

DoorDash Always Puts Safety First When Delivering Alcohol



Our top priority is to ensure alcohol delivery is done safely and compliantly. We keep Dashers and customers safe while working to prevent the delivery of alcohol to individuals under the legal age. Safe and responsible enjoyment of alcohol is always our goal.

➤ **Electronic ID Verification:** We require all customers to upload a photo of a valid form of ID. The ID is then verified by our state-of-the-art third-party ID security vendor. Only after verification may the customer place an order containing alcohol. **This ensures that nobody with a fake or expired ID is able to place an alcohol order on DoorDash.**

➤ **Identification Match:** DoorDash provides the Dasher with an image of the uploaded ID (with all PII removed) with instructions **to hand-deliver the alcohol only to the individual that matches the photo of the ID.** No other individual may accept the order at the delivery address.

➤ **Dasher Resources:** If the Dasher finds that the individual does not match the photo ID, or believes that the individual is intoxicated, the Dasher is instructed to tap “I need help” on their screen. **The Dasher is then connected with a DoorDash support representative who will instruct the Dasher on what to do with the alcohol (either return to the store or dispose).**

➤ **Dasher Education:** We are committed to educating Dashers on alcohol safety guidelines and all relevant legal requirements. **All Dashers receive robust Delivering Alcohol Guidelines** during their onboarding process. We also offer additional training in numerous jurisdictions, including many of our largest markets.

➤ **Restricted Locations:** Our policies **prohibit delivery of alcohol** to K-12 schools, college campuses, prisons, lockers or similar package storage services, or businesses that sell alcohol.

➤ **Safety Partners:**

