

Jeff Zmuda [KDOC]

From: Keith Bradshaw [KDOC]
Sent: Tuesday, November 17, 2020 2:30 PM
To: Jeff Zmuda [KDOC]
Subject: phone contract

Vendor: ICSolutions

Term: June 1, 2018 through May 31, 2023 with two one-year renewal options.

Contract was competitively bid

Pricing:

- \$0.18/minute pre-paid/collect
- \$0.17/minute debit
- \$0.60/minute international
(note: the interim cap rates set by the FCC pending further review of inmate calling services are \$0.25/minute collect and \$0.21/minute debit)
- No connect fees
- Video visitation - \$9.99/30 minute session

Revenue share – 62.9%

Record retention:

- All call recordings and audio of video visitation sessions shall be stored online for the life of the Contract. A copy of all recordings shall be stored offline by Contractor for a period of five (5) years following the expiration or termination of the Contract and any renewal terms.
- Video recordings of video visitation sessions retained for 30 days.

Use of revenue – All receipts go to the Inmate Benefit Fund and are used to finance offender programs, including education, substance abuse, and sex offender treatment.

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