

MINUTES OF THE HOUSE BUSINESS, COMMERCE AND LABOR COMMITTEE, Room 521-S
Statehouse, at 9:07 a.m. on January 26, 2000.

Steve Rarrick, Deputy Attorney General, Chief, Consumer Protection Division, appeared before the committee to talk about “predictive dialing”. When the telephone rings at home, primarily during the evening hours, and there is no response when you answer, chances are you are the recipient of “predictive dialing” by a telemarketer. Attorney General Stovall is supportive of the concept addressed by Rep. Johnston’s bill, but would add two amendments which she believes would further strengthen the bill. First, the call be answered by either a live operator or a recording so that the consumer knows who is calling them but would recommend shortening the time to five seconds. Second, the insertion of language specifically requiring an automatic dialing-announcing device to provide the information in (b)(1), (2) and (3) referenced in lines 9 through 13 at page 2 of the bill. Mr. Rarrick finished his testimony by answering questions and concerns from the committee. (See Attachment 5)

No others were present to testify for or against **HB 2580** and Chairman Lane closed the hearing.

The meeting was adjourned at 9:45 a.m.

The next scheduled meeting is January 27, 2000.