

Shawnee County Office of County Treasurer

Room 101, Courthouse, Topeka, Kansas 66603 785-291-5415 (Motor Vehicle) 785-291-5416 (Tax) http://www.snco.us

LARRY MAH
COUNTY TREASURER

Senate Committee on Transportation

Chairman Petersen

SB 215

February 24, 2015

SB 215 amends the current statute (K.S.A. 2014 Supp. 8-142) to permit the taxpayer to avoid fines if they have completed the renewal process and can produce evidence in the form of a receipt dated prior to the violation date. I'm asking the Committee to support this modification because it enables taxpayers to complete the renewal process on-line up to the day of expiration and avoid being fined while waiting for receipt of the stickers via mail. On-line is the most cost effective method to renew from a county office point of view. This bill would allow the taxpayer to take advantage of the on-line renewal process up to the last minute without fear that a delay in mail service will result in a fine. The cost to the State and County would be zero after the initial implementation.

Work flow studies show that clerical personnel can complete between 30 and 40 walk-in renewals on a good day. That same clerk can complete 140 mail-in renewals in the same amount of time. They can process over 400 on-line renewals in less than four hours. Any effort to encourage on-line renewals, which SB 215 has the potential to do, will result in improved customer service and reduced waiting times in the motor vehicle offices. In particular, the ability to utilize the receipt in lieu of stickers would be most beneficial at the end of the month when walk-in lines are always the longest. Consequently, I'm asking the Committee to support SB 215.

Larry K. Mah

Shawnee County Treasurer

700 E 7th Street Room 101

Topeka, Kansas 66603-3967