



January 23, 2015

Dear Chairwoman Pilcher-Cook and Chairman Hawkins:

I am pleased to announce that we have successfully gained access to the Kansas Tracking and Reporting of Controlled Substances (K-TRACS) system. This access is a true complement to our Amerigroup KS lock-in program. This tool allows our lock-in committee to evaluate the member's controlled substance history and enhance our lock-in review.

The focus of the Amerigroup Kansas Lock-In program is to identify members who may not be utilizing pharmacy or medical services appropriately. Our lock-in committee consists of a team of clinical and compliance associates including Medical directors and associates from Health Care Management Services, Pharmacy, and Compliance. Our committee meets monthly to review potential and current lock-in members' prescription profiles, medical services, and emergency room visits to evaluate appropriate use and identify gaps in care. A lock-in member is restricted to one Primary Care Provider (PCP), one pharmacy and one hospital (for non-emergency services). This restriction is put in place to promote the member's safety through a tightly managed coordination of care and oversight program for many reasons. Members who use multiple pharmacies, hospitals and/or physicians in a short time period may incur serious adverse drug events such as drug-drug or drug-disease interactions and have a greater potential for medication abuse and misuse. Incorporating the use of KTRACs patient usage reports into this process provides a broader picture of the member's controlled substance prescription profile which aids in the evaluation process.

Our lock-in program provides a non-judgmental structure that enables the member to continue to obtain needed care from qualified practitioners in a coordinated and accountable fashion.

Appropriate medical oversight and management leads to improved quality of life for the member, efficient use of the delivery system and elimination of unnecessary and unproductive utilization. We are pleased to incorporate the KTRACs reports into our lock-in program to further enhance its effectiveness.

Sincerely,

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