

January 24, 2013

Testimony in Support of SB- 5

Senate Commerce Committee, Senator Julia Lynn, Chair, Senator Susan Wagle, Vice-Chair, Senator Tom Holland, Ranking Member

Good Morning Madame Chair and Members of the Committee:

Madam Chair, thank you for allowing a hearing on this bill so quickly. The legislation was brought to my attention over the summer by Mrs. Carol Bentley, a constituent in my district.

Mrs. Bentley initially visited with a staff member in Rep. Mike Pompeo's local Wichita office regarding this issue. His staff member then referred Mrs. Bentley to me and upon hearing the story about her 3 year old leaking roof with no resolution, I decided to introduce this consumer protection bill.

Mrs. Bentley stated that she returned to the roofing company and found that the original owner who had been in business for at least 40 years had passed and sold his business. She found that the new owner, who was still using the original company's name and phone number and benefitting from an A Rating with the Better Business Bureau, told her they would not honor her request to repair her roof.

Madame Chair, I stand before you today with hope that we can not only help Mrs. Bentley, but prevent this from happening to other citizens in the state of Kansas.

Thank you for your time and attention to this matter.

Senator Oletha Faust-Goudeau