

Kansas Eligibility Enforcement System (KEES)

Status Report

Joint Committee on Information Technology

Glen Yancey – KEES Executive Director September 9, 2013

Kansas

KEES Project Update

- February 2013 KEES Executive Leadership defers Human Services program implementation to Phase 3 to mitigate risks associated with integrated system implementation.
- April 2013 Single Project Leadership Structure Implemented for KEES Pivot. The State accepted the deliverable Training Materials R2.0. Accenture submitted Training Materials R2.1 and Application code and Unit Test R2.2 (KEES Build 5) deliverables for approval.
- May 2013 The project closed out all P2 designs except for P2 Change Requests. The P2 Training Delivery Plan was completed.

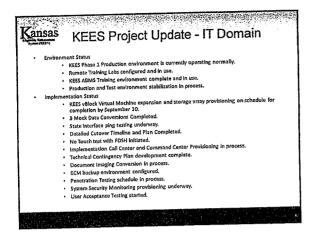
Kansa

KEES Project Update

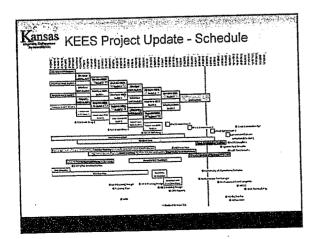
- June 2013 Accenture delivered KEES Build 6 and completed the merge of ABMS 5.0 and SSP 5.0. Phase 3 design began.
- July 2013 SSP and ABMS 5.01 merged into Development and deployed to Assembly Test. Finalized Interface Design. Completed 2nd Conversion Dry Run. Created and completed the P(2) cutover timeline and detailed cutover plan
- 'August 2013 Approval from Social Security Administration (SSA) for the KEES Security Design Plan (SDP). Approval of CMS System Security Plan (SSP). Completed the final KEES ongoing operations cost allocation worksheet. Started Federal Hub Testing.
- August 2013 KEES Completes CMS Operational Readiness Review.

-	
•	

	<u></u>
	



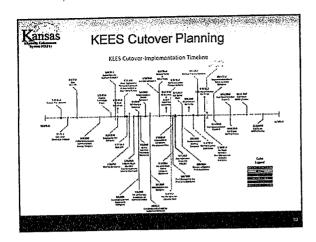
The second secon
KEES Project Update - Organization Domain
Phase II Organization alignment on 3 axes of Medical Program Impact Fiscal Agent-MMIS SanCara Clearinghouse Medical Eligibility Determination Medical Policy Development Proceomorphism Surpling Change Discussion Guides Phase 2 Business Contingency Planning Tier 2 Business Support Staff Roles identified and in the HR Process Phase III Organization alignment for Human Service Programs Def Business Process Re-engineering complete
DCF Field Office BPR Rollout DCF Enterprise Content Management Design

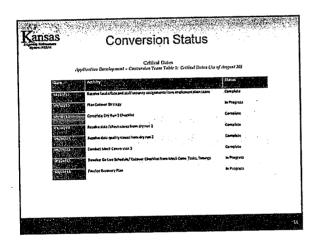


Ligathy Edinasian System (1223)		Pha	ise 2
lem	Pięykui Wesk	Current Stalus	Contractle
Functional (Design)	-37	وور	Destance armsong both Contention, Testing, Training, Poley and Operators underway Updateg droumentains as needed.
Build (Development)	Τ,	. 77	Figure on overall half stabilization ASW Peterse 5.2 eccepted and overage complete. Viralizing on 5.2.1 patch.
Test	Š	D	Frantzelon el Tard Szight undovery le errore mathrom tenerage Escarion in butnot butnoking progress Countys la impering And less for lemma installated to errore repts delard intelligation and escalates.
Conversion	ワ	IJ	Converse with an intendrictal spin and plants quality, and total remainship statement Therefore a contract of contractively the week
Reports	37	71	Report effect behad Fecusing effect on Roomly 1 and Europets Training on go has expent based on colors best presiden.
Interfaces	ン	ال	Matchest despt has been signed of foccept to FFM; Feets on CNA bearing.
Tech Arch	2	7/	Attending endomment concerns in non-past environments, Production Built and en progress. Print Mail start being sometral

Nansas			dy Readiness Scorecard≔ Phase 2
īen:	Previous Viet	Current Status	Connects
ECM	り	32	Parking on apparing feel interaments with inapplica history data between components properties and
Change Management / Enterprise Readiness	0	0	• Rice activity in insecting real residents complete in third of Conversion are, part first Present insection for service and protects the complete first error. I place I GE Sain CODI the Environment of the Sain Conversion are, part first Present and Sain Code Code Code Code Code Code Code Code
Training	ن	.‡2	 Theory devolutived is behind stream due in design along LLF course very les Section.3 and position in the whole extends and many reduction bettermed rescuid desirated to be in the Section Stream LLES accurate, and is common and is Country from straine LLES contracts the instruction of the Section Stream Section Stream LLES contracts the instruction of the Section Stream Section Stream LLES contracts the instruction of the Section Stream Section Stream LLES contracts the instruction Stream Section Stream Section Stream LLES contracts the Section Section Stream Section Stream LLES contracts the Section Stream Section Stream Section Sec
Operations Transition	0	0	Supported Integring THT and control tog THT for DCF Find intercents the E & Description and in their best Belleria 20% of processes are about platemines. The Charlystown Care Group controls to made and conducts with the Policy Team, Takeny Team, and OCK operational Generators from Acad CCF computer.
Policy	1)	3	SPP dia usain sel lais, merigen expecty undersor in deterrine AS MAS conserver optionels. Final sub-investigation in Final later and trees insure? Former definite included option per lais in stance options (ASE) decision.

-	IV&V Report-August 2013
	Overall Project Health
	The overall project health (using Green, Yellow, Red color ratings) for the August IV&V report is shown below for the rater of Project Scope, Schodule, Cost, Staffing, and Quality. These areas, with the exception of Quality, correspond to the areas reported in the KES Project Loadership Report. IV&V left it important to include the area of Quality to those currently being reported. Scope: YELLOW [7]
	Outstanding CRs may affect scope for both Phase 2 and Phase 3.
	- CMS direction or changes could affect scope.
	 Readiness of the Federally Facilitated Marketplace and Federal Data Services Hub could affect scope.
•	Schndule: RED 1888
	- Build 7 delivery delayed two weeks.
	- Interfaces, Reports and Conversion behind scheduled.
	Utilization of resources for Phase 2 starting to impact Phase 3 Design activities. Cost: GREEN
•	
	 The project is under budget, even with the anticipation of some additional Change Requests, and the KEES Accountant has developed more detailed financial reporting.
	Staffins: YELLOW C
	 Bicause the project plan doesn't allow for complete implementation of Phase 2 before major Phase 3 activities commence, research contention between Phase 2 and Phase 3 could impact Phase 3 staffing legic majors.
	Quality: GREEN THE
	 The percurvious process implemented by Accenture has significantly improved the overall quality of code drops/builds including- code integration, configuration, environment setup, and/or application of standards.





Stands Debander Symposistics	KEES Trai	ning
raining Status: Enrollm Fraining and Instructor Lo Management System.	ent = number of required classes x r ed Training course activity and comp	equired number of ultendees. All Web Based detion is tracked in KDHE KSTrain Learning
	% of Total	
		is (emploted in Program is approved is Nazodwon
	Total K	Complete:
		7314
	100 3,045	ers.

16,500	0.		ications as about 30.2		
applic PE as of 8	ations re 3/19/13:	ceived o	online.		
Total PE Teals	Total Tools Approved	Yetal Tools Denled	Tatel Took Approved/Denia d	Total Teels Incomplete	Total Fach Expired
f '					26
1263	1113	21	85 1		
1263 Total Individuals Applied For	Total Individuals Approved	Total Individuals Denled	Total Ind viduals Incomplete	Total Individuals Expired	

1	Approved	Actoris	Projections	Creat tend	
Accepture					
Accepture Delicerables	04.954.150	[37,531,477]	(R.603,864)	Krate	
ACCES Software		(143,371)	(35,377)	(197,940)	
APSF Henner Billings		(8,771,400)		(1,775,400)	
APSP Maintenance Billings	3,41.7,170	(3.277,345)	(15,21)	3,500,781	
Change Serposts	7,705,544		(1,131,635)		
Development Hardware/Software	1,054,791	(FM,463)			
Fucifities - transfermentation	2,395,784	[3,415,52.7]			
Monthly PO Williams	5,301,414	(4,612,301)		17,819	
Snyden Delivery	1,190,001		(3,774,258)		
Hesting	12,857,506	(4,514,357)	[1,534,165]		
Stele Wege & Irker	12,774,662	PL7N.345	6.912774		
Perceptive belts/are flavors from	2,214,040	LANSAN			
Cracio	4241.717	(TARIL NAI)			
Equipment	1,010,000		[2,512,460]		
Average Contractors	4,407,234				
HOMED CONTINUES	\$5,712,541	(8,912,731)	[4,41,237]		
File Comprision	1,000,000		\$843,8C0	221.70	
Training (Agreemes e)	1,000,000	(58,111)	[127,794]	3,502,307	
Model Office Option	194,707			199,367	
Cities	4,983,761	[1,414,184]			
Falters Change Amponts			(1,00,417)		
Crand Total	137,907,163	(PKA)1, 2000	DEMESTI		
	Approved			Projected	
	Sudget.			Ending Fund	

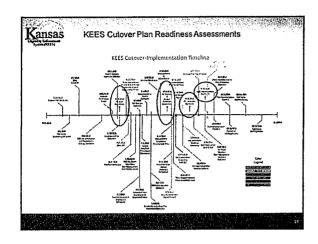
Kansas	KEES Financial Update
- Curre - State - Contr - Finan - Ai - Challeng - APD I - V	Well within budget ntly projected to finish project under budget Staff Salary and Wages act Staff Costs cal Stewardship Il Funds Stewardship Approach tes Adjustments racle costs exceeded original estimate tablex VM expansion and Storage Requirements Mich storage expansion for additional document conversion
- Thore - Regul - Impre	Accounting ough Review of Project Accounting with Pivot lar detailed financial reporting and projections oved visibility and transparency into KEES project finances oved coordination with Multi-Agency Fiscal staff

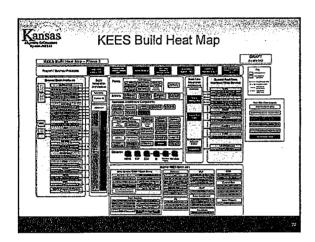
,		
6	~	Ē

異な	
Ka:	NEES Status Recap
	October Implementation of KEES Remains at High Risk
	Build and CR Release Schedule
	 ASW Product version 5.2 Integration to System Test - Interfaces and Rules - September 6, 2013. ASW Product version 5.2.1 Integration to System Test-Workflow, No-Touch - September 10, 2013.
	ASM 5.2.2 Integralian to System Test - Worker Portal, Interfaces, all remaining components - September 16, 2013. Accenture Delivery Center Fearn working evenings and weekends
	Testing and Defect Remediation
i	 Nisk and Strategic Based Testing - Waking critical functions the testing priority.
	 State and Accenture Yesters working evenings and weekends. Changes Just Filday to Federal Dish Yest Scenarios and data requirements for end-to-end interface testing impacting ability to less FDSH interfaces.
1	 CSH Staff availability to support state FCSH testing — Kansas Primary contact on vacation week of September 9.
	End User Training with Unfinished System
	 Focusing instructor led Yruining on Key Concepts
	 Using Implementation Webinars to fill in Training Saps as they are closed with System Build.
	Development of End User Jab Alds and Reference Documents. Implementing the Medicald Policy Information Library.
	KEES Contingency Planning will Focus on Kansans!
l	Set-Bused ABMS and Federal Readiness Assessments – minimizerisk to Kansas Applicants.
	 Quia Security and Applicant Privacy will be Paramount
	- Effective Detailed Contingency Planning
!	Provision Call Center Support Stuffing for Post Implementation KEES Implementation Stakeholder Coordination
	CMS Federal Partner Coordination and Relationship Management

Ka	18as KEES Implementation Challenges
	FDSH Security Certification - Scheduled September 30, 2013.
•	Federal Data Services Hub - Agile Development with 18 Waves originally scheduled - Wave 19 executed the 3rd Week of August
	 Interface Test Scenario and Data Changes – introduced September 7, 2013
•	FFM Account Transfer Implementation – Reliant on Accenture Software Product Team
•	CMS Technical Support Resource Constraints – Primary and Secondary Kansas contacts on vacation week of September 9.
•	KEES User Acceptance Testing and Defect Remediation Timeline Difficult to have quality defect remediation during active build cycles.
•	impact to KEES end-user training from tight build schedule KEES End Users will receive some training through Webinars and Job Aids.
	Finalization of Kansas Medicaid Policy Eligibility and Implementation Rules
•	The most complicated ABMS functions are in the last KEES build cycle No Touch Workflow FRM Account Transfer FDSH Interfaces
•	Defect remediation activity competing with build cycle for developers

I	ISSS KEES Readiness Assessment Methodology
***	ane.
•	Cutover Timeline
•	Detailed Cutover Task List
	- On-Line dully updates
	- Wenkly Review
	Risk-Based Strategic Testins
•	Heat Map Dashboards
	- Daily updates
	- Weekly Raview
•	Readinuss Assessment Checklist
	- P2 Bulld Assessment: August 23, 2013 • SME Confidence Rating
	- F2 Business and System Readiness Assussment: September 13, 2013
	Minimum Functionality Confidence Rating
	- PZ Conversion Go/No-Go: Sooteenber 23, 2013
	Minimum Functionality Readiness Assessment Dependent on September 13th Rusdiness Assessment.
	- P2 Implementation Go/No-Go: September 30, 2013
	 Data Conversion/Smoke Test Quality Assessment — Dependent on Prior Readiness Assessments.
•	Minimum Functionality Checklist - Complete
•	Contingency Planning - Plan complete; Planning Ongoing
	Contingency Plan Execution Triggers - August 23 Build Assessment





Kansas	KEES Contingency Plan
Cutovo Com Call 10 + D Busi Tech Revi Forr Lega	ays Contingency - Tactical Adjustment to er Plan mand Center Center vays Contingency Plan Execution ness Readiness Tasks inical Readiness Tasks ews and Redetermination Processing ins and Notices of Action icy Systems Management is 7 Critical Success Factors
Kansas • KEES Is us	KEES Contingency Planning Summary ling a fact-based, data driven, comprehensive assessment process tes we begin execution of contingency plans even as we are working
toward ar • Since KEE done due • KEES will	tes we begin execution to contingency plans even as we are working to October implementation. S remains a high risk project for October implementation, KEES has diligence to develop a detailed, comprehensive contingency plan. put beneficiaries first to ensure that Medicaid eligibility before see made accurately and timely.

KEES Contingency Plan

- ays Contingency Tactical Adjustment to er Plan
 - nmand Center
 - Center
- Days Contingency Plan Execution
 - iness Readiness Tasks
 - hnical Readiness Tasks
 - iews and Redetermination Processing
 - ns and Notices of Action
 - acy Systems Management
 - 7 Critical Success Factors

vide at the contract of the co **KEES Contingency Planning Summary**

- ing a fact-based, data driven, comprehensive assessment process tes we begin execution of contingency plans even as we are working n October implementațion.

- toward an October implementation.

 Since KEES remains a high risk project for October implementation, KEES has done due diligence to develop a detailed, comprehensive contingency plan.

 KEES will put beneficiaries first to ensure that Medicaid eligibility determinations are made accurately and timely.

 KEES will implement a business sustainable process using KEES or the contingency strategy to provide a stable rules and policy framework for performing accurate eligibility determinations.

 KEES will meet the 7 Critical Success factors required by CMS.

- Many of the factors affecting KEES readiness (applicant data verification using The Federal Data Service Hub, FFM Account Transfer) are mandates beyond the control of the KEES Project and depend on CMS and their contractors. KEES will go live when we can ensure the Security, Privacy and Integrity of Kansas applicant and beneficiary data and perform accurate, verifiable and timely benefit determinations.

200	- N
Kar	isas
T Jane	

Questions



,		
6	_	8