Ms. Terri Moore Life Care Services, LLC Corporate Operations Director Kingswood Senior Living Community 10000 Wornall Road Kansas City, MO 64114

March 6, 2012

Dear Terri,

Please accept this message as a conditional letter of resignation from my position as the Administrator of Dooley Center, which would be effective when and if I receive Senate Confirmation of my appointment as the Kansas Long Term Care Ombudsman.

It has been a privilege and an honor to serve Life Care Services as the administrator of Dooley Center. I am confident that you know how much it has meant to me personally to give back to the Benedictine Sisters who have played such an important role in my life and my family. I trust that you also know how much I have appreciated your guidance, support and friendship.

It is my intent to continue with my work until the Senate Confirmation and will do my utmost to help with a smooth transition.

Sincerely,

Barbara J. Hickert

cc: Sr. Anne Shepard