TCF Audit Update Presented to the Joint Committee on Corrections & Juvenile Justice Oversight By Ray Roberts, Secretary Department of Corrections November 8, 2012

It is important to note that the Bureau of Prisons (BoP) did inspections in early 2011 and 2012 with clean audit findings. Also, the BoP studied the Kansas system for a model response to federal overcrowding and system management in early 2012.

Leadership

- A progress report to the Governor in January 2010 immediately following the NIC's Technical Assistance report reflects the plan; of the 25 recommendations in the Report, 19 were completed in less than one year. The remaining 6 were noted as in progress. Since that report, KDOC and TCF have accomplished or made substantial progress on all 6 of those remaining recommendations.
- Plan is to aggressively advertise, recruit, and employ female correctional staff at TCF
 - o Correctional Officer I Male/Female: 50/50
- Changes have been made in TCF administrative staff
 - o Female warden, deputy warden, and facility services administrator
- Warden Cooper has established expectations of professionalism, accountability, and reliability, as well as safety, dignity, and respect facility-wide.
- Several newsletter articles and staff meetings reflect and regularly reinforce this focus. The TCF Program Management Committee, made up of TCF's warden, deputy warden, and PREA coordinator meet weekly to review and discuss all PREA related complaints

Culture and climate

- All allegations of staff sexual misconduct are taken seriously. Officers are placed in a post with non-inmate contact or placed on administrative leave
- Eliminate cross-gendered pat searches; currently cross-gendered pat searches are down in full view of cameras or another staff person
- Pat search video follows the approved DOJ process
- A taskforce, including community partners such as the Kansas Coalition Against Sexual and Domestic Violence and YWCA Family Peace Initiative, created in January 2012 was brought together to discuss the power and control dynamics. Developed a survey for the inmates. Technical assistance was requested from NIC to develop a training curriculum for staff and volunteers.
- KDOC internal staffing analysis completed in March 2011 indicated that the staffing level for security staff was recommended to be 163. TCF currently has 165 security staff with the recent addition of an additional 10 positions.
- It is policy that 2 staff conducts all counts
- TCF has over 300 cameras online; there has been an increase of 100 cameras since 2010
- TCF has added video and audio surveillance equipment in inmate transport vehicles
- An increase in basic security practice enhances the environment and key control has been significantly improved

KDOC and Facility policies and procedures

- The KDOC written policies and procedures are consistent with national standards
- TCF now has "Escort Procedures" for inmate transport vehicles

- TCF inmates are given a pamphlet at intake entitled "Offender's Guide to Sexual Assault Prevention"
- TCF has a designated PREA Coordinator and the KDOC has hired a Statewide PREA Coordinator

Management and monitoring policy and procedure compliance

- Electronic investigation process to which the TCF Warden, Deputy Warden, and EAI staff have access
- Tracks disciplinary action of staff
- Email notification group that includes the warden, deputy warden, medical, mental health, security and EAI staff, and PREA coordinator
- Electronic EAI Case Log has been developed that automatically sends an open case report to the Director of EAI once a week identifying all open cases
- Three page checklist to assist investigators to ensure all PREA standards are being followed
- There is an inmate grievance system in place that has served the purpose well for decades with KDOC. That system has been regularly reviewed and approved by the ACA.
- NIC technical assistance report dated December 7-9, 2009 stated "there is no evidence to suggest that either investigators or the administration have ignored allegations brought forward to them."
- An additional EAI staff member has been assigned to the TCF EAI office as an intelligence analyst
- Any and all reports of sexual misconduct are immediately investigated
- The KDOC PREA coordinator has been given access to the EAI case log and reviews all cases reported as PREA related
- The #50 PREA hot line is available to all inmates
- All #50 calls are reviewed by KDOC's Director of EAI and forwarded immediately to the appropriate investigator

Staff training

- All Security staff receives training
- All TCF administrative staff, uniform and non-uniform staff, and volunteers receive training on gender-responsive strategies. The NIC provided the curriculum and trained the trainers.
- NIC found that "Inmate orientation materials, brochure, and video adequately cover issues of sexual abuse and reporting of incidents."
- EAI investigators received mandatory sexual assault investigations training prepared by the KDOC PREA coordinator. A protocol manual has been developed

Communication with and between staff and inmates

- According to staff and inmate reports, staff changes are seen as a positive.
- Inmates also view the PREA video in orientation
- Inmates are able to provide information by Form 9 or letter.
- Inmates at TCF have numerous methods through which they can report concerns. TCF's management team is frequently in the living units and talking with inmates. Those avenues include letters, form 9s, random pieces of paper, one-on-one conversations during the management team's walks through the facility.