

## 2023 Kansas Statutes

**75-5966. Establishment and coordination of services; requirements of the Kansas department for aging and disability services, 988 suicide prevention and mental health crisis hotline centers and providers of telecommunications services.** In accordance with 47 C.F.R. § 52.200:

(a) The Kansas department for aging and disability services shall:

(1) Prior to July 16, 2022:

(A) Designate a hotline center or network of centers to provide crisis intervention services and care coordination to individuals accessing the hotline for 24 hours per day, seven days per week;

(B) create a system for information sharing and communication between crisis and emergency response systems and hotline centers for the purpose of real-time crisis care coordination, including, but not limited to, deployment of crisis and outgoing services specific to a crisis response or 911 emergency responders when necessary;

(C) convene mobile crisis teams;

(D) develop guidelines for deploying services, including mobile crisis teams, coordinating access to crisis stabilization services or other local resources as appropriate, and providing referrals and follow-ups;

(E) coordinate consistent public messaging regarding the hotline with NSPL, the department and the United States department of veterans affairs;

(F) require training as established by NSPL for hotline center staff for servicing high-risk and specialized populations identified by the substance abuse and mental health services administration within the United States department of health and human services or transferring to appropriate specialized centers;

(G) work with the Kansas department of health and environment and KanCare managed care organizations to develop plans for payment for KanCare members and uninsured services;

(H) create an advisory board to provide guidance to the secretary and gather feedback and make recommendations for hotline centers, local counties and municipalities regarding the planning and implementation of the hotline;

(I) hire a statewide suicide prevention coordinator; and

(J) adopt rules and regulations to implement the provisions of this act.

(2) After July 16, 2022:

(A) Consult with the advisory board to provide guidance to the secretary and gather feedback and make recommendations for hotline centers, local counties and municipalities regarding usage and services provided in response to calls to the hotline centers;

(B) fund payment for crisis stabilization services provided to an individual in direct response to a hotline center call if such individual is uninsured or such services are not covered by such individual's insurance; and

(C) apply for, receive, administer and utilize any grants or financial assistance that the federal government or other public or private sources make available for the purposes of this act.

(b) The hotline centers shall:

(1) Prior to July 16, 2022:

(A) Establish an agreement with the NSPL for participation within the network;

(B) meet any training requirements for hotline center staff established by the NSPL or the department in subsection (a);

(C) enter into memorandums of understanding with local service providers to be deployed according to the guidelines established by the department in subsection (a);

(D) coordinate access to crisis stabilization services or other local resources as appropriate according to the guidelines established by the department in subsection (a);

(E) provide referrals and follow-ups according to the guidelines established by the department in subsection (a);

(F) work with the United States department of veterans affairs to route calls from self-designated veterans for the provision of VCL services; and

(G) meet any requirement set forth in subsection (b)(2), if the center has the

capabilities to meet such provisions before July 16, 2022.

(2) After July 16, 2022:

- (A) Receive all calls initiated by a service user dialing 988 from providers;
- (B) deploy crisis services, including mobile crisis teams according to the guidelines established by the department in subsection (a);
- (C) coordinate access to crisis stabilization services or other local resources as appropriate according to guidelines established by the department in subsection (a);
- (D) provide referrals and follow-ups according to the guidelines established by the department in subsection (a);
- (E) continue to meet training requirements established by the NSPL and the department in subsection (a); and
- (F) continue to work with the United States department of veterans affairs to route calls from self-designated veterans for the provision of VCL services.

(c) Providers shall:

(1) Prior to July 16, 2022:

- (A) Establish 988 as the unique number for suicide prevention and mental health crisis;
- (B) transmit all calls initiated by a service user dialing 988 to the current toll-free access number for the NSPL;
- (C) complete all changes necessary to implement the designation of the 988 dialing code; and
- (D) prepare for the potential collection and remittance of fees to the 988 suicide prevention and mental health crisis hotline fund established pursuant to K.S.A. 2023 Supp. 75-5968, and amendments thereto.

(2) After July 16, 2022, direct all calls initiated by a user dialing 988 to hotline centers.

**History:** L. 2022, ch. 100, § 3; July 1.