

MINUTES OF THE E-GOVERNMENT COMMITTEE.

The meeting was called to order by Chairperson Deena Horst at 3:35 p.m. on March 8, 2001, in Room 526-S of the Capitol.

All members were present.

Committee staff present:

Audrey Nogle, Legislative Research Department
Lisa Montgomery, Revisor of Statutes' Office
Amory Lovin, Legislative Research Department
Robert Chapman, Legislative Research Department
Jim Wilson, Revisor of Statutes' Office
Denise Richards, Committee Secretary

Conferees appearing before the Committee:

Vicky Buening, Consumer Assistance Division, Kansas Insurance Department
Peggy Hanna, Assistant Treasurer, Kansas State Treasurer's Office
Curtis Bears, Kansas State Treasurer's Office
Tiffany Ball, Public Information Officer, Attorney General's Office

Others attending: See attached sheet.

Representative Deena Horst reminded the committee that next week would be a busy week in the e-Government meetings.

Vicky Buening, Consumer Assistance Division, Insurance Department, advised the committee about electronic government services in the Kansas Insurance Department. She pointed out that a person can't open a business or buy a car without affordable insurance. Ms. Buening also noted the department's core function is monitoring the solvency of insurance companies and protecting consumers. She stated that a person can go to the website and compare rates on the top thirty insurance companies in Kansas for automobile and home insurance. Another database is used for Medicare supplemental insurance. Ms. Buening said one can go to the website and review information about each individual company that is offering Medicare supplemental insurance, reviewing rate history and how many people are insured under each contract. Ms. Buening introduced Denise Moore, Director of Information Technology, Insurance Department, and Bob Brown, Web Master, Insurance Department. (Attachment 1, Attachment 2)

Answering questions, Ms. Buening said the department does not have listings of doctors or rates available at this time for health insurance on their web site. In reference to an additional question, Ms. Moore pointed out that training in their department is a lot of on-the-job and on-line technical training.

Peggy Hanna, Assistant Treasurer, State Treasurer's Office, pointed out that the consumer can bring up the unclaimed property page, insert the requested information, and submit the forms online. The State Treasurer's Office would then send them a claim form. Ms. Hanna pointed out that since 1997 there have been 143,000 requests for information on the unclaimed property website.

Answering questions, Ms. Hanna stated that all the State Treasurer's Office staff have computers and can access the internet. Ms. Hanna stated most of the training for employees is off-site.

Curtis Bears, State Treasurer's Office, noted that on the unclaimed property website, when it was originally set up, a person could bring up a name search which would display twenty-five names at a time. Mr. Bears pointed out that recently the ability for individuals to receive a claim could be done online. Answering questions, Mr. Bears stated that files are updated nightly.

During the presentation to the committee Tiffany Ball, Public Information Officer, Attorney General's Office, indicated that there are nineteen sections on their website representing the different divisions in the Attorney General's Office. (Attachment 3) Ms. Ball stated a few of the sites contain information about the Attorney General's Office and information about the different divisions in their office. She stated a person can also file

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a complaint on-line. Ms. Ball stated their future goals include adding a website for the visually impaired. (Attachment 3) Ms. Ball stated that she is the only person who maintains the website.

The meeting was adjourned at 5:00 p.m. The next meeting is scheduled for Thursday, March 13, 2001, at 3:30 p.m. in Room 526-S.