HOUSE BILL No. 2310

By Committee on Commerce, Labor and Economic Development

Requested by Representative L. Williams

2-6

AN ACT concerning individuals with developmental or intellectual and direct support workers; enacting the career advancement, resources, employment and supports for the disability workforce act, providing for the development of career education programs and other efforts by the secretary for aging and disability services to encourage the growth of support for individuals with disabilities as a profession; requiring the secretary to develop career education and enhancement programs for such professionals; mandating performance-based contracting for managed organizations and other disability services providers; providing for the development of processes and procedures that facilitate choice by individuals with disabilities of service providers and the nature of the service; requiring rate parity across all state waiver programs; requiring the secretary to develop and implement an online data portal system for the management of waitlists and the provision of information to and communication with individuals with disabilities on a waitlist or receiving services through a waiver program administered by the secretary; requiring the secretary of labor to initiate or enhance classification of and information regarding the disability service provider workforce and publish such information; providing that certain direct support workers may be covered by the state health plan; amending K.S.A. 75-6506 and repealing the existing section.

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Be it enacted by the Legislature of the State of Kansas:

New Section 1. (a) Sections 1 through 8, and amendments thereto, shall be known and may be cited as the career advancement, resources, employment and supports for the disability workforce act or the Kansas CARES act.

- (b) This act shall be a part of and supplemental to K.S.A. 39-2001 through 39-2017, and amendments thereto.
- New Sec. 2. For purposes of the career advancement, resources, employment and supports for the disability workforce act:
- (a) "Act" means the career advancement, resources, employment and supports for the disability workforce act, sections 1 through 8, and amendments thereto.

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(b) "Career ladder program" means a structured pathway that outlines career progression and development opportunities for direct support professionals, including training, certifications and promotions.

- (c) "Credentialing body" means an authorized organization responsible for certifying the training and skills of direct support professionals.
- (d) "Disability services provider" means a public or private agency or organization or a subdivision or subunit of such agency or organization that is a developmental or intellectual disability services provider that provides one or more health, supportive, attendant care or other disability services, in accordance with the rules and regulations adopted by the secretary, for a fee by direct support professionals or personal care attendants for individuals with developmental or intellectual disabilities.
- (e) "Direct support professional" means an individual with credentials as required by law that provides services to individuals with intellectual and developmental disabilities to support such individuals to live independently.
- (f) "Direct support worker" means an individual with credentials as required by law that provides services in general to individuals with a disability. A "direct support worker" includes a "direct support professional."
- (g) "Participating employer" means any organization or entity employing direct support professionals that opts into the career ladder program.
- (h) "Personal care attendant" means an individual who provides daily living activity support to individuals with intellectual and developmental disabilities.
- (i) "Subunit" or "subdivision" means any organizational unit of a larger organization that can be clearly defined as a separate entity within the larger structure, meets all of the requirements of law, independent of the larger organization, may be held accountable for the care of individuals with developmental or intellectual disabilities that the organizational unit is serving and provides to such individuals care and services meeting the standards and requirements of law.
- New Sec. 3. (a) The department, in partnership with the Kansas state department of education, shall pursue the development and support of career education programs in Kansas that inform high school and community college students about careers as direct support professionals and community or technical college programs that prepare students for such careers.
 - (b) In fulfilling this directive, the department shall:
- (1) Seek the assistance and cooperation of the midwestern higher education compact;

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(2) identify and obtain information and guidance from successful programs in Kansas and other states;

- (3) review similar successful programs in Kansas public schools and community or technical colleges, including, but not limited to, programs that develop careers as certified nursing assistants or in the field of emergency medical services; and
- (4) engage with Kansas providers that have experience in such programs and high school or community college students to identify best practices, successes, challenges and next steps to develop and expand a successful program.
- (c) The department shall adopt the e-badge academy program of the national alliance for direct support professionals or a substantially similar career development and professional certification program for applicable department employees and contractors by December 31, 2025. The department shall encourage and support participation in such e-badge academy program or substantially similar career development and professional certification programs in this state.
- New Sec. 4. (a) In cooperation with the secretary of administration, the secretary shall adopt a performance-based contract program whereby the department shall measure and improve care management quality by including contract quality terms in contracts with managed care organizations and other contractors and shall withhold a portion of state payments to such contractors for release when such contract quality terms are met
- (b) The secretary shall develop and require such contract quality terms to achieve identified and measurable goals, including, but not limited to:
- (1) Identification and pursuit of opportunities to decrease unnecessary service utilization, including, but not limited to, use of hospital emergency departments with a focus on such use by individuals with behavioral health needs and low-income children;
- (2) reduction of preventable admissions and 30-day hospital readmissions for all causes;
- (3) improvement of the timeliness of prenatal care and other efforts that support the reduction of births of babies affected by prenatal drug or fetal alcohol exposure, including, but not limited to, neonatal abstinence syndrome;
- (4) improvement of integration of physical and behavioral health, including, but not limited to, increasing the timeliness of follow-up care after a mental illness or substance use disorder admission;
- (5) improvement of management and effectiveness of pharmacy utilization, including, but not limited to, use of incentive arrangements with participating providers;

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 (6) enhancement of access to and effectiveness of substance abuse treatment;

- (7) identification of social determinants of health and development and implementation of methods to utilize such information to improve health;
- (8) implementation of methods to better address the needs of patients that are boarded in hospital emergency departments and waiting for placements or services and the reduction of such boarding;
- (9) identification, development and implementation of means to address emerging public health trends determined to be a priority by the department; and
- (10) development of a required standard for completion of specified advanced training by one or more disability service workers employed by the contractor.
- (c) In connection with the performance-based contract program, the secretary shall require managed care organizations and other large providers or provider systems, as determined and identified by the secretary, to adopt a total cost of care model with shared savings to the maximum extent feasible. Such total cost of care model shall include quality thresholds or benchmarks as required by subsections (a) and (b). When developing the performance-based contract program for small providers, as determined and identified by the secretary, the secretary shall take into consideration the capacity of the provider, incorporating collaborative care models, pay-for-performance bonus incentives or permember-per-month payments related to such a provider's success in meeting actuarially relevant cost and quality targets.
- New Sec. 5. (a) On or before December 31, 2026, the secretary shall develop and implement procedures and guidelines that permit individuals with intellectual and developmental disabilities greater choice when receiving supports and services through waiver programs administered by the secretary. The secretary shall develop and implement these procedures and guidelines with the goal of increasing flexibility for waiver participants to select personalized services and supports, including the selection of the provider of such services and the manner by which such services are provided. Such procedures and guidelines shall be developed to allow waiver participants to take responsibility for managing all aspects of service delivery in the supports and services planning process.
- (b) Subject to appropriations on or before December 31, 2026, the secretary shall achieve rate parity across all state waiver programs administered by the secretary. Thereafter, the secretary shall require that an increase in the rate for one waiver program is matched with an equivalent increase in rates in all other waiver programs.
 - (c) On or before December 31, 2025, the secretary shall establish a

statewide registry for direct support workers for the purpose of ensuring that individuals with intellectual and developmental disabilities receiving medicaid-covered home and community-based services have awareness of and access to qualified direct support workers that deliver such services. The secretary shall require registration of business contact information and services provided by direct support workers engaged in programs administered by the secretary or employees of managed care organizations or other contractors. No personal identification information shall be required. The secretary shall publish the registry on the department's website for access by the public. The registry shall be consistent with relevant recommendations of the federal centers for medicare and medicaid services for such a registry.

New Sec. 6. On or before October 1, 2025, the secretary of labor, in cooperation with the secretary for aging and disability services, shall initiate or expand tracking of labor statistics and information for direct support professionals and personal care attendants, including, but not limited to, currently open positions, the near-term, medium-term and long-term anticipated need for such workers and the number of qualified workers in this state available to meet such labor needs. As necessary, the secretary of labor shall adopt occupational codes for direct support professionals and personal care attendants. The secretary of labor shall publish such information in the manner that other department of labor statistics are published and shall also provide such information to the secretary for aging and disability services upon request by the secretary and at least annually.

New Sec. 7. (a) (1) Subject to appropriations therefor, the secretary shall cause to be developed and implemented and shall administer a new online data portal system on the website of the department that shall support waiting list management for agency staff and provide waitlist and waiver program information to individuals with disabilities who are on the intellectual and developmental disability and physical disability waiver waitlists. The system shall enable and facilitate communication between the department and individuals on a waiver waitlist and their families as to the health, disability service or support needs of such individuals. The system shall have the capability of monitoring performance and staffing across all waiver programs administered by the secretary. The system shall be developed and implemented on or before December 31, 2026, or as soon thereafter as appropriations permit. The secretary shall make quarterly reports to the legislature on the progress of development and implementation of the system, including, but not limited to, progress made in engaging a contractor or acquiring additional staff and progress by the contractor or inhouse personnel in developing and implementing the system.

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42 43 (2) The online data portal system shall provide public access on the department's website to nonconfidential information regarding the waiver waitlists and waiver programs while securing and ensuring confidential data integrity and shall be integrated and interoperable with other data or systems that are part of the home and community-based services waiver program and other waiver programs administered by the secretary. The system shall support the generation of waiting list reports and ensure compliance with the federal medicaid access rule. The system shall provide the capability of accessing data by geographical regions and demographics.

- (b) (1) The online data portal system shall enable:
- (A) Families and individuals to securely access current information about their position on the intellectual and developmental disability or physical disability waiver waitlist;
- (B) users to confirm the accuracy of their personal and waiver application information and make necessary updates, thereby reducing errors and ensuring efficient processing;
- (C) users to directly submit questions about required documentation and waiver eligibility through the portal;
- (D) the reduction of errors and enhancement of efficiency in processing applications and other documents and facilitation of timely responses by department staff to user questions; and
- (E) communication between department staff and individuals with disabilities and their families on waitlists or participating in waiver programs regarding health or disability service or support needs of such individuals.
- (2) The secretary shall ensure the online data portal system meets the following requirements. The system shall:
- diverse (A) Accommodate communication capabilities preferences between department staff and individuals with disabilities and their families to ensure accessibility, including options for encrypted email, secure text messaging and phone call notifications. Families and individuals on the waitlist or on a waiver shall be able to select their preferred method of communication to receive updates correspondence from the department and make requests, seek assistance, ask questions or provide information to the department;
- (B) comply with state and federal data privacy regulations and incorporate robust encryption and authentication methods to protect sensitive or confidential information;
- (C) include educational resources, FAQs and guidance documents to assist families and individuals in navigating the waiver process and understanding their rights and responsibilities; and
 - (D) provide automated notifications to inform families and

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individuals of any changes to their waitlist status or additional information or action needed by the department and other measures to enhance transparent and proactive communications.

- Sec. 8. K.S.A. 75-6506 is hereby amended to read as follows: 75-6506. (a) The participation of a person qualified to participate in the state health care healthcare benefits program shall be voluntary, and the cost of the state-health care healthcare benefits program for such person shall be established by the Kansas state employees—health—eare healthcare commission.
- (b) Periodic deductions from state payrolls may be made in accordance with procedures prescribed by the secretary of administration to cover the costs of the state—health—care healthcare benefits program payable by persons who are on the state payroll when authorized by such persons. Any such periodic payroll deductions in effect on an implementation date for biweekly payroll periods shall be collected in the manner prescribed by the secretary of administration.
- (c) In the event that the Kansas state employees health earehealthcare commission designates by rules and regulations a group of persons on the payroll of a county, township, city, special district or other local governmental entity, public school district, licensed child care facility operated by a not-for-profit corporation providing residential group foster care for children and receiving reimbursement for all or part of such care from the Kansas department for children and families, nonprofit community mental health center, as provided in K.S.A. 19-4001 et seg., and amendments thereto, nonprofit community facility for people with intellectual disability, as provided in K.S.A. 19-4001 et seq., and amendments thereto, or nonprofit independent living agency, as defined in K.S.A. 65-5101, and amendments thereto, or disability services provider. as defined in section 2, and amendments thereto, as qualified to participate in the state health care healthcare benefits program, periodic deductions from payrolls of the local governmental entity, public school district, licensed child care facility operated by a not-for-profit corporation providing residential group foster care for children and receiving reimbursement for all or part of such care from the Kansas department for children and families, nonprofit community mental health center, as provided in K.S.A. 19-4001 et seq., and amendments thereto, nonprofit community facility for people with intellectual disability, as provided in K.S.A. 19-4001 et seq., and amendments thereto, or nonprofit independent living agency, as defined in K.S.A. 65-5101, and amendments thereto, or disability services provider, as defined in section 2, and amendments thereto, may be made to cover the costs of the state health care healthcare benefits program payable by such persons when authorized by such persons. All such moneys deducted from payrolls shall be remitted to the

Kansas state employees health care commission in accordance with the directions of the commission.

- (d) Whenever the Kansas state employees health care commission designates any entity listed in subsection (c) as qualified to participate in the state <u>health care</u> healthcare benefits program, such entity's participation shall be conditioned upon the following:
- (1) At least 70% of such entity's employees shall participate in the state health care healthcare plan;
- (2) except as provided by paragraph (6) of this subsection, the rate of the premium paid by the entity as the employer's share of the total amount of premium paid shall be at least equal to the rate paid by the state of Kansas for its employees;
- (3) the entity shall not create, maintain or permit any exemption from participation in the state—health care healthcare plan for such entity's employees;
- (4) the rate charged to such entity shall be sufficient to pay for any administrative or underwriting costs incurred by the state employees health care commission;
- (5) the rate charged to such entity shall not increase the rate of premium paid by the state of Kansas for its employees;
- (6) the entity shall elect to participate for a minimum of three consecutive years in the state-health care healthcare benefits program; and
- (7) the commission may authorize an entity to pay less than the state rate for the employee coverage for no more than three years and no more than five years for dependent coverage on the condition that the entity elects to participate for at least three consecutive years after first paying the state rate for employee coverage.
- 28 Sec. 9. K.S.A. 75-6506 is hereby repealed.
 - Sec. 10. This act shall take effect and be in force from and after its publication in the statute book.