HOUSE BILL No. 2214

By Committee on Veterans and Military

Requested by Larrie Ann Brown on behalf of Veteran Benefits Guide

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AN ACT concerning veterans and military; relating to veterans benefits; enacting the safeguarding American veteran empowerment (SAVE) act to limit compensation for assisting in veterans benefits matters.

Be it enacted by the Legislature of the State of Kansas: Section 1. (a) As used in this section:

(1) "Compensation" means a payment of any moneys, a thing of value or financial benefit conferred on or received by any person in return for services rendered or to be rendered.

- (2) "Veterans benefits matter" means the preparation, presentation or prosecution of any claim affecting any person who has filed or expressed an intent to file a claim for any benefit, program, service, commodity, function, status or entitlement that veterans, their dependents, their survivors or any other person who is eligible under the laws and regulations administered by the United States department of veterans affairs or the Kansas office of veterans services.
- (3) "Person" means any natural person, corporation, trust, partnership, incorporated or unincorporated association, or any other legal entity.
 - (b) (1) No person may receive compensation for:
- (A) Referring any veteran to another person for advice or assistance in such veteran's benefits matter; or
- (B) any services rendered in connection with any claim filed within the one-year presumptive period of active-duty release, unless the veteran acknowledges by signing a waiver that such veteran's active-duty release is within the one-year period but is choosing to deny the free services available to such veteran.
- (2) A person seeking to receive compensation for advising, assisting or consulting with any veterans benefits matter shall, before rendering any services, memorialize the specific terms that specify the amount to be paid will be determined in a written agreement signed by both parties. Compensation shall be contingent upon an increase in the awarded benefits and, if successful, such compensation shall not exceed five times the amount of the monthly increase in benefits awarded based on the claim. No initial or nonrefundable fee may be charged by a person advising, assisting or consulting an individual on a veterans benefits

matter.

- (3) A person seeking to receive compensation for advising, assisting or consulting in connection with any veterans benefits matter shall, before rendering any services, memorialize the specific terms under which the amount to be paid will be determined in a written agreement signed by both parties. Compensation shall be contingent upon an increase in benefits awarded and, if successful, such compensation shall not exceed five times the amount of the monthly increase in benefits awarded based on the claim. No initial or nonrefundable fee may be charged by a person advising, assisting or consulting an individual on a veterans benefits matter
- (4) No person shall guarantee, either directly or by implication, a successful outcome or that any person is certain to receive specific veterans benefits or a specific level, percentage or amount of veterans benefits.
- (5) (A) Any person advising, assisting or consulting on veterans benefits matters for compensation shall provide the following disclosure at the outset of the business relationship: "This business is not sponsored by or affiliated with the United States department of veterans affairs or the Kansas office of veterans services, or any other federally chartered veterans service organization. Other organizations, including, but not limited to, the Kansas office of veterans services, a local veterans service organization and other federally chartered veterans service organizations may be able to provide you with this service free of charge. Products or services offered by this business are not necessarily endorsed by any of these organizations. You may qualify for other veterans benefits beyond the benefits for which you are receiving services here."
- (B) The written disclosure shall appear in at least 12-point font in an easily identifiable place in the person's agreement with the individual seeking services. The person shall sign the document in which the written disclosure appears to represent understanding of these provisions. The person offering services shall retain a copy of the written disclosure while providing veterans benefits services for compensation and for at least one year after the date on which the service relations terminate.
- (6) Businesses advising, assisting or consulting on veterans' benefits matters for a fee shall:
- (A) Not utilize international call centers or data centers for processing veterans' personal information;
- (B) not use a veteran's personal login, username or password information to access such veteran's medical, financial or government benefits information; and
- (C) ensure that any person who has access to veterans' medical or financial information undergoes a criminal history record check prior to

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having access to that information. The criminal history record check shall be conducted by a reputable source and include identity verification and a criminal records check.

- (c) (1) A violation of this section constitutes an unfair, false, misleading or deceptive act or practice in the conduct of trade or commerce under K.S.A. 50-623 et seq., and amendments thereto.
- (2) Civil penalties shall be in an amount ordered by the district court in an action brought by the attorney general.
 - (3) Each day that a violation continues is a separate violation.
- (4) Nothing in this section is to be construed as applying to or limiting or expanding the
 - requirements imposed on agents, attorneys or other representatives accredited by the United States department of veterans affairs and regulated by such agency.
- Sec. 2. This act shall take effect and be in force from and after its publication in the statute book.