

## MINUTES OF THE HOUSE COMMITTEE ON BUSINESS, COMMERCE AND LABOR.

The meeting was called to order by Chairperson Al Lane at 9:05 a.m. on January 27, 1999 in Room 521-S of the Capitol.

All members were present except:   Rep. Broderick Henderson - excused  
  Rep. John Toplikar - excused

Committee staff present:       Bob Nugent, Revisor of Statutes  
  Dennis Hodgins, Legislative Research Department  
  Bev Adams, Committee Secretary

Conferees appearing before the committee: Roger Aeschliman, Deputy Secretary, KDHR

Others attending: See attached list

A motion was made by Rep. Beggs to approve the minutes of January 20 and 21 as written. The motion was seconded by Rep. Swenson. The motion carried.

The list of key people from the Kansas Insurance Department was passed out to the committee. (See Attachment 1)

Roger Aeschliman, Deputy Secretary of the Kansas Department of Human Resources, appeared before the committee to talk about "One Stop" Centers for Employment and Training in Kansas. He gave a brief history on "One Stop" in Kansas and the Department of Labor's involvement in workforce development. He explained the Department of Human Resources in Kansas is the counterpart of the Department of Labor in Washington. Ninety percent of the training for the workforce in Kansas consists of programs that businesses have for their employees and the K-16 education system. In 1996, many of the state programs in Kansas were consolidated into the Kansas Workforce Investment Partnership. They are involved in developing a system that would consolidate programs of several agencies and calls for co-locations or "One Stop" career and training centers.

He continued by giving the committee the current status of the program in Kansas. The Department of Human Resources is in the process of asking Governor Graves to appoint a Kansas Workforce Investment Board (KWIB). Many decisions need to be made before the program goes on line in July of 2000. Some of these decision will be how to make the appointments to the board, how many area centers to have, and how to consolidate the programs now operating in Kansas. Successes have already been made, such as the cooperation between SRS and KDHR in the Welfare to Work Program, the co-location of three centers in Hutchinson, Great Bend, and El Dorado; and other co-locations in the process of being discussed or opened. He ended his presentation by talking about the future of "One Stop" in Kansas. (See Attachment 2) During his presentation, Mr. Aeschliman answered many questions from the committee.

During Mr. Aeschliman's presentation, Candy Shively, Commissioner, Social and Rehabilitation Services (SRS); Joyce Cussimano, Commissioner of Rehabilitation Services, SRS; and Deann Tiede, KDHR answered some of the questions that members of the committee asked.

Chairman Lane shared his experience of serving on a KWIP sub-committee for "One Stop." There has been a stalemate for a long time, but a major breakthrough occurred at a meeting that took place last Thursday and Friday in Topeka.

The meeting was adjourned at 10:02 a.m.

The next meeting is scheduled for January 28, 1999.



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*House Business Commerce & Labor Comm.*

*1/27/99*

*Attachment 1*

STATE OF KANSAS  
DEPARTMENT OF HUMAN RESOURCES



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**TESTIMONY TO THE HOUSE COMMITTEE ON  
BUSINESS, COMMERCE AND LABOR**

Wednesday, January 27, 1999  
By Roger Aeschliman  
Deputy Secretary, Kansas Department of Human Resources

Chairman Lane, Representative Ruff, and Representatives:

**HISTORY OF ONE-STOP:**

- 1970s – Kansas and other states split DOL functions at multiple sites
- 1980s – Kansas began consolidation of DOL functions (smart and fiscal)
- 1985 – Kansas “downsizes” from 50 to 32 local offices (fiscal)
- 1990 – DOL begins discussion of nationwide consolidation of DOL functions
- 1994 – First grants made available for DOL “One-Stop” consolidations
- 1996 – Kansas downsizes from 32 to 23 local offices (fiscal)
- 1996 – DOL and other federal agencies begin talking about “Workforce One-stop” rather than only DOL programs
- 1996 – Kansas independently consolidates One-Stop, School-to-Work and JSEC into the Kansas Workforce Investment Partnership (KWIP)
- 1996 – Kansas does not win One-Stop grant because Kansas accomplished original goals in 1980s.
- 1997 – Congress becomes active in Workforce Development

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Attachment 2*

1997 – DOL reforms One-Stop grants and changes focus to “Workforce One-Stop”

1997 – Congress passes Welfare to Work (WtW) legislation

1998 – Kansas wins One-Stop grant of \$2 million to establish one pilot site in each Service Delivery Area (SDA)

1998 – Kansas awarded WtW funds of \$10 million (including state match)

1998 – Congress passes Workforce Investment Act (WIA) requiring consolidation and cooperation between workforce agencies and programs

### CURRENT STATUS

KWIP – Recently voted to ask Governor to designate KWIP as the State of Kansas Workforce Investment Board.

Pursuing clarification of federal rules and regulations on how board can continue to exist in current JTPA mode and prepare for new WIA role.

Aggressive strategic planning on critical issues including WIA roll-out date; service delivery areas; identifying technology barriers and assets; identifying partnerships and players; overcoming employee job security fears; creating a new focus on “workforce” rather than DOL and KDHR.

### SUCSESSES

- SRS and KDHR cooperation in Welfare to Work has resulted in more than 100 enrollments for varied services up to and including placement into paid work.
- Co-location accomplished in Hutchinson; Great Bend; El Dorado.
- Co-location efforts in process in Topeka; Salina; Hays
- Co-location discussions in Newton, Dodge City, Topeka, KC metro
- Request for Proposal for One-Stop pilot sites approved for issue by KWIP

### CONCURRENT ISSUES

Senate proposal to contract with NCSL for Phase II of workforce review

Senate requests for information from KWIP show an interest in providing specific training for specific needs.

Increased legislative and private sector participation in KWIP/WIB

HB2018 would completely stop One-Stop

Many now believe that One-Stop means even more than “workforce,” encompassing “all government services.”

### THE FUTURE

- Co-locations
- Shared workforce
- Shared management
- Shared data
- Common intake
- Telephony
- Internet
- Two-way visual

### ONE SCENARIO

**Kansas Workforce Investment Partnership (KWIP) Council**  
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### One-Stop Services for Individuals

- ★ Information about Local, State and National Labor Markets
- ★ Job and Career Resource Room (computers, faxes, telephones)
- ★ Job Listings
- ★ Hiring Requirements
- ★ Job Referral and Placement and Quality of Education and Training Programs
- ★ Initial Screening for Training Eligibility
- ★ Testing and Assessment
- ★ Job Search Skills
- ★ Assistance in filing UI claims
- ★ Other customized services at local option

### One-Stop Services for Employers

- ★ Recruitment and pre-screening of qualified applicants
- ★ Easy access to post job listings on America's Job Bank (AJB)
- ★ Job and industry growth trends and forecasts
- ★ Wage data and other valuable labor market information
- ★ Compliance information on Federal legislation, e.g., Americans with Disabilities Act

### America's Job Bank (AJB)

(<http://www.ajb.dni.us>)

Those searching for new or better jobs and employers searching for qualified workers are being connected through America's Job Bank.

Customers can access AJB job openings received from the State public employment services from One-Stop Career Centers, community colleges, libraries, shopping malls and on the Internet with personal computers.

### America's Talent Bank (ATB)

(<http://www.atb.org>)

America's Talent Bank (a complimentary service to America's Job Bank) will allow employers to self-search a database of resumes and provide resume writers for job seekers. Other Talent Bank tools will include guides on how to write a good resume, give a good interview, prepare company research, and conduct Internet job searches. And, on the future Talent Bank horizon, "My Talent Scout" – prepared searches based on a prior successful search by that employer, available only to that employer and Public Talent Scout – prepared searches based on a pattern of searches within an industry/occupation made available to any employer making a new search.

Would you like more information about America's One-Stop Career Center System and other workforce development programs and initiatives? Just set your Internet browser to <http://www.doleta.gov>.

You may reach the U.S. Department of Labor representative for America's One-Stop Career Center System by calling:

Region I – CT, ME, MA, NH, RI, VT	617-565-3630
Region II – NJ, NY, PR, VI	212-337-2139
Region III – DE, DC, MD, PA, VA, WV	215-596-6336
Region IV – AL, FL, GA, KY, MS, NC, SC, TN	404-562-2092
Region V – IL, IN, MI, MN, OH, WI	312-353-0313
Region VI – AR, LA, NM, OK, TX	214-767-8263
Region VII – IA, KS, MO, NE	816-426-3796
Region VIII – CO, MT, ND, SD, UT, WY	303-844-1650
Region IX – AZ, CA, HI, NV, GU	415-975-4610
Region X – AK, ID, OR, WA	206-553-7700



America's One-Stop  
Career Center System

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AMERICA'S  
ONE-STOP

CAREER  
CENTER  
SYSTEM

Connecting To The Future



## THE FUTURE IS PARTNERSHIP

**An exciting innovation called America's One-Stop Career Center System** connects employment, education and training services into a coherent network of resources at the local, state and national level. This new system links the nation's employers to a variety of qualified applicants and provides job-seekers with access to employment and training opportunities next door and across the country.

### What caused the innovation?

What provoked the changes to make the system user-friendly? Simple! We asked the employers, job seekers, educators and community service providers to tell us the most useful and time-saving way to help.

The customers emphatically responded: "Give us prompt and courteous service from the receptionist to the Center director, let us customize service without a lot of paperwork, and provide us with convenient and easy to access information about jobs and career paths." And that's what a strong partnership among Federal, State and local governments is beginning to do across the country. Strong alliances at the point of service delivery are essential – Employment Service, education and training agencies, Unemployment Insurance, vocational education agencies, vocational rehabilitation agencies, community colleges, and other non-profit and for-profit organizations are united to furnish the customers with unified service. These partners are also making sure the system fully serves the disabled community.

**Innovation and partnership** have led to the transformation of traditional Job Service and Job Training Partnership Act (JTPA) offices into One-Stop Career Centers. In many areas, community colleges and public libraries may also serve as convenient access points for the public. Customers can

visit the Centers in person or directly connect to the Center's information holdings through PC or kiosk remote access. For many, an Internet browser is all that's needed!

While individual State systems may reflect a range of titles – No Wrong Door, Workforce Development, Our State "Works!" – all are affiliated with America's One-Stop Career Center System.

The partners in Center service teams may also vary from State to State, but there's always a dependable menu of services – career counseling and assessment, employer and job-seeker access to automated job postings, information on job trends, assistance in filing Unemployment Insurance claims, and help in finding Federal or State dollars to cover some or all of the costs of training opportunities. Job-seekers and employers can learn about the performance of various employment and training providers so they can make informed choices about usage.

**Customer choice is the key.** In most Centers, employers and job-seekers may package the services in any number of

## America's One-Stop Career Center System



ways. From posting or looking at a job on the Internet, through guidance by highly trained help desk and counseling personnel, to fully customized packages of assistance for either employer or job seeker – the customer is in control!

The customer's input was critical to the creation of America's One-Stop Career Centers; it remains extremely important in determining the service offerings of the Centers. The local business community and job-seekers continue to provide commentary – and constructive criticism – on the quality of services at the Centers. The focus is squarely on positive public service – our customer's satisfaction is the number one goal!

## THE FUTURE IS POSITIVE PUBLIC SERVICE