

Approved: 3-7-95
Date

MINUTES OF THE SENATE COMMITTEE ON ENERGY & NATURAL RESOURCES.

The meeting was called to order by Chairperson Don Sallee at 8:00 a.m. on February 21, 1995 in Room 254-E- of the Capitol.

All members were present except:

Senator Janice Hardenburger, Excused
Senator Doug Walker, Excused
Senator Phil Martin, Excused

Committee staff present: Raney Gilliland, Legislative Research Department
Dennis Hodgins, Legislative Research Department
Mary Ann Torrence, Revisor of Statutes
Mike Corrigan, Revisor of Statutes
Clarene Wilms, Committee Secretary

Conferees appearing before the committee:

Kenneth Kern, State Conservation Commission
Ray Haner, Team Leader, Reinventing Kansas Government, Environmental Water Permitting, Boeing Company

Others attending: See attached list

Kenneth Kern, Kansas Conservation Commission, introduced Mr. Ray Haner, team leader of the Reinventing Kansas Government Committee who presented a briefing concerning the Environmental Water Permitting issue.

Ray Haner presented (Attachment 1) to committee members stating the study focused on existing environmental water permitting processes employed by the Kansas water quality and quantity permitting agencies. He stated team emphasis was placed on identifying opportunities to improve significantly the efficiency and effectiveness of the water permitting process.

Mr. Haner told the committee the group identified eighteen Quick Hit and twenty-four Major Initiatives to improve the water permitting processes which are outlined in (Attachment 1). He further stated implementation of both groups of initiatives would provide a user-friendly water permitting process and place the State of Kansas in a leadership position among its peers.

Mr. Haner commented that the Water Permitting Team's recommendations may warrant being converted into a water permitting improvement bill to ensure the implementation of adopted initiatives, to continue annual agency process improvements and to initiate a discussion of preferred performance levels and related resources. Further, if initiated, the bill should endorse Kansas quality improvement and encourage the use of cross-functional study teams in the continuous improvement process.

Mr. Haner touched on cost savings, economic development problems related to noncompliance, the single water permitting agency concept and pay-as-you-go permitting fees as well as covering recommended initiatives from the Water Permitting Team

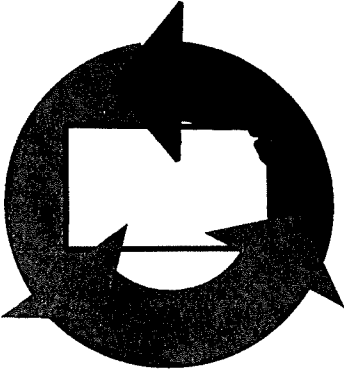
A member questioned whether legislation has been introduced concerning these issues. Mr. Haner stated the group had been working the Quick Hit list, things that could be accomplished in a short period of time, and later an improvement bill would be formulated and requested. A Resolution is being suggested but not yet introduced, which would provide an endorsement for the committee and their work. Suggested resolutions were presented to the committee and are represented by (Attachments 2 and 3).

The chairman told members to be prepared to work bills February 22 and February 23.

Senator Vancrum made a motion to approve the minutes of February 14, 15 and 16, 1995. Senator Lee seconded the motion and the motion carried.

The meeting adjourned at 8:48 a.m.

The next meeting is scheduled for February 22, 1995.



Reinventing
Kansas
Government

A Public & Private Initiative

Environmental Water Permitting

1994 FINAL REPORT EXCERPTS
1995 STATUS REPORT

Senate Energy & Nat'l Res.
February 21, 1995
Attachment 1

INTRODUCTION

PURPOSE This study focused on existing environmental water permitting processes employed by the Kansas water quality and quantity permitting agencies. Team emphasis was placed on identifying opportunities to improve significantly the efficiency and effectiveness of the water permitting process.

SCOPE The scope of the study was first to gain a full understanding of the processes employed by the Kansas water permitting agencies. A nationwide computer search was conducted to determine "best practices" outside the State of Kansas. Kansas customers were consulted for perceived satisfaction and areas for improvement.

STUDY TEAM MEMBERS

Ray Haner, Team Leader	The Boeing Company
Stephen Hurst	Kansas Water Office
Charles Jones	Kansas Department of Health & Environment
Kenneth Kern	State Conservation Commission
Dale Lambley	Kansas Department of Agriculture
John Metzler	Johnson County Unified Waste Water District
Kent Weatherby	Western Resources, Inc.

CREDITS The Study Team appreciates the advice, counsel and participation of Ronald Hammerschmidt, Marti Crow, and Donald Cawby of the Kansas Department of Health & Environment; Wayland Anderson of the Division of Water Resources, Kansas Department of Agriculture; Tracy Streeter of the State Conservation Commission; Dr. Darrell Eklund and Cyril Smith of the Kansas Water Office; Steve Kohler of The Boeing Company; and Jennifer Harder of Johnson County Unified Waste Water District.

Special thanks goes to Cynthia Couch, Senior Paralegal at Western Resources, Inc. whose contribution, paralegal skills, and dedication were invaluable to the team.



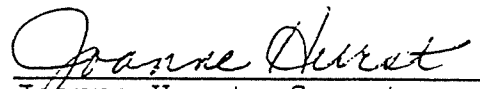
Melanie Fannin, President
Southwestern Bell Telephone



Dan Heidt, VP-General Mgr.
Boeing Commercial Airplane
Group, Wichita Division



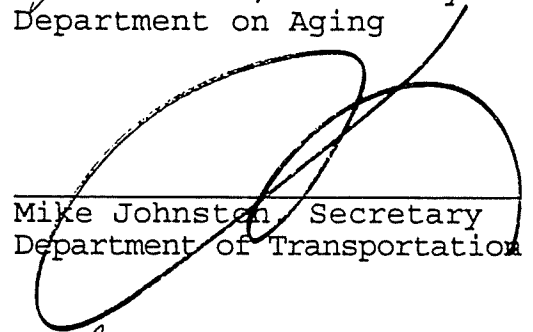
Howard Fricke, President &
CEO
Security Benefit Group



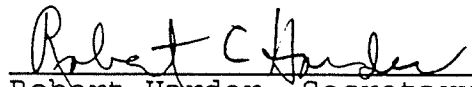
Joanne Hurst, Secretary
Department on Aging



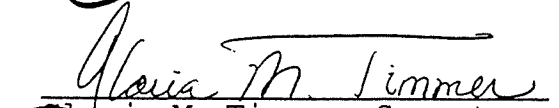
K. Gordon Greer, CEO &
Chairman
Bank IV Kansas



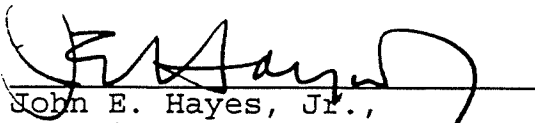
Mike Johnston, Secretary
Department of Transportation



Robert Harder, Secretary
Department of Health and
Environment



Gloria M. Timmer, Secretary
Department of Administration



John E. Hayes, Jr.,
Chairman of the Board,
President & CEO
Western Resources, Inc.



Charles Simmons, Secretary
Department of Corrections

Reinventing Kansas Government
Steering Committee

EXECUTIVE SUMMARY

- AREA STUDIED** The Water Permitting Team studied the various processes associated with water quality and quantity permits issued by Kansas agencies.
- SHARED VISION** To develop a customer focused approach improving the efficiency and effectiveness of the environmental water permitting process, while ensuring sustainable quantities of good quality water.
- MISSION STATEMENT** To identify opportunities to improve significantly the efficiency and effectiveness of the water permitting processes.
- STATEMENT OF FINDINGS** The Water Permitting Team has identified several areas that can significantly improve the various water quality and quantity permit processes. The following represents a summary of the key findings, recommendations, and observations resulting from the facts and data gathered during this study:
- The issue of improving water permitting processes is not unique to the State of Kansas. The existing Kansas water permitting processes are far better than most programs of other states evaluated during the study. Several of the states contacted expressed an interest in obtaining the Water Permitting Team's recommendations.
 - Kansas water permitting agencies currently use informal information sharing meetings to coordinate their efforts and to improve customer service. The agencies work extremely well together and have shared goals.
 - A ready-made solution to improving the water permitting process does not exist.
 - Each of the Kansas agencies involved in water permitting can further improve their processes.
 - Eighteen Quick Hit and twenty-four Major Initiatives have been identified to improve the water permitting processes. Implementation of the Quick Hit and Major Initiatives would provide a user-friendly water permitting process and place the State of Kansas in a leadership position among its peers.

- **A level of preferred performance should be established for each water permitting process, with each agency receiving sufficient resources to perform the requirements.**
- **The existing budget process penalizes agencies by not allowing them to use savings to reinvest in process improvements. Incentive programs must be implemented to encourage continuous improvement by the agencies. This would allow agencies to keep pace with customer service needs and natural resource management.**
- **The Water Permitting Team should transition into a Water Permitting Implementation Team to ensure implementation of the Quick Hit and Major initiatives.**
- **The frequency of the failure to apply for and obtain required water permits may be extremely high. If everyone who needs a water permit applies for one, the flow times for processing water permits or applications would deteriorate if the existing processes remain unchanged.**
- **Violations of water permit requirements raise fairness problems and will, in the long run, interfere with economic development and community growth. A team should be formed to study compliance issues.**
- **The majority of the 1993 water permit applicants who responded to the survey performed by the Water Permitting Team were satisfied with existing water permit application processes. One third of the applicants who responded expressed dissatisfaction with various aspects of the water permit application process, including the length of time required to process the permits.**
- **The Water Permitting Team's recommendations may warrant being converted into a water permitting improvement bill to ensure the implementation of adopted initiatives, to continue annual agency process improvements, and to initiate a discussion of preferred performance levels and related resources. If initiated, the bill should endorse Kansas quality improvement and encourage the use of cross-functional study teams in the continuous improvement process.**

Cost Savings

Implementation of the Water Permitting Team recommendations will result in cost savings for the State of Kansas, private industry, individuals and communities. The investments in water permitting improvements such as information management, collocation of permitting activities, and development of user-friendly education and application materials will ultimately increase both the efficiency and cost-effectiveness of the State's water-related programs. The Water Permitting Team intends to review the costs and benefits for each of its recommendations as the implementation phase of this project progresses. Additionally, the Water Permitting Team made every effort to address the hidden costs (start-up delays, disruption, and miscommunication) that result from an inefficient, difficult, and time-consuming permitting process.

Economic Development Problems Related to Noncompliance

The water-related programs of the State of Kansas are intended to address two concerns: protection of human health and environmental well-being, and the prudent, equitable management of resources. The Water Permitting Team did not address the issue of noncompliance due to the fact that it was outside the Water Permitting Team's charter. The Water Permitting Team believes that the issue is a serious problem and recommends that the Steering Committee assign a study team to address water quality and quantity issues that may impair or jeopardize economic development.

The Single Water Permitting Agency Concept

The Water Permitting Team did not attempt to address the issue of organizational structure within or among the water permitting agencies. Specific instructions were given to the team leaders during the orientation provided by the Department of Administration to evaluate water permitting processes and not to evaluate programs.

Pay-As-You-Go Permitting Fees

The Water Permitting Team recommends that permit fees be set at a level sufficient to recover the costs of efficient and effective permitting programs. In many Kansas water permitting programs, no fee is charged, or the fees charged are well below the State's cost for processing the permit application. Setting fees at a level which covers program costs ensures the elimination of subsidies and frees up much needed State General Funds for other purposes. By the same token, permitting agencies must demonstrate to the regulated community that the permit fees support efficient and effective permitting programs.

RGK: WATER PERMITTING IMPLEMENTATION TEAM

February 20, 1995

INDEX TO PERMITS

AGENCY		PERMITS
Kansas Board of Agriculture -- Division of Plant Health	1.	Chemigation
	2.	Chemigation - Equipment Operator
Kansas Board of Agriculture -- Division of Water Resources	3.	Appropriation of Water for Beneficial Use
	4.	Appropriation of Water for Beneficial Use - Change
	5.	Appropriation of Water for Beneficial Use - Temporary
	6.	Dams
	7.	Floodplain Management
	8.	General Permits #1 and #2
	9.	Levee Plans
	10.	Sand Plant
	11.	Stream Obstructions/Channel Changes
	Kansas Board of Agriculture -- Division of Water Resources and Kansas Corporation Commission	12.
Kansas Corporation Commission	13.	Underground Injection Control - Order to Inject
Kansas Department of Health and Environment	14.	Agricultural Waste
	15.	National Pollutant Discharge Elimination System - Wastewater
	16.	Public Water Supply
	17.	Sewer Extension
	18.	Underground Injection Control - Class I Hazardous Waste
	19.	Underground Injection Control - Class I Non-hazardous Waste
Kansas Department of Health and Environment - continued	20.	Underground Injection Control - Class III Wells
	21.	Underground Injection Control - Class V Wells
	22.	Wastewater
	23.	Water Pollution Control
	24.	Water Well Contractor License
Kansas Department of Wildlife and Parks	25.	Threatened and Endangered Species
Kansas Water Office	26.	Weather Modification

RECOMMENDATIONS

In reviewing the Water Permitting Team's recommended initiatives, the following assumptions should be made:

1. "Quick Hit" initiatives are those that can be performed within six months and within the agencies' existing budgets;
2. "Major" initiatives are those that will either:
 - a) require more than six months;
 - b) cannot be accomplished within the existing budget; or
 - c) will require legislative action.

The implementation times indicated in the matrices reflect the amount of time required to implement the initiative after any required funding is received. It also should be noted that, to fully develop the savings which each recommendation would provide, further study is necessary.

The recommended initiatives have been organized into two different types of matrices. In the first type, the initiatives have been categorized under the following topic headings:

Process Enhancement
Automation
Education
Future Study Teams ("Quick Hit" initiatives only)

The Quick Hit and Major initiatives have been separated into two tables. The second type of matrix is entitled "Implementation Plan" and places the initiatives into implementation phases. The initiatives are prioritized within each phase section. Phase I Quick Hit and Major initiatives should be commenced immediately. Phase II Quick Hit and Major initiatives and Phase III Major initiatives should be commenced once significant progress has been achieved on the Phase I initiatives.

REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES	COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS	
IMPLEMENTATION PHASE I (Quick Hit Initiatives): Commence immediately.							
I-1	The Water Permitting Team should become a Water Permitting Implementation Team to monitor and facilitate initiative implementation.	N/A	To facilitate and coordinate implementation of recommended initiatives.	Steering Committee	No	0-6 months	DONE
I-2	Agencies should track the status of permits and permit applications in sufficient detail to pinpoint the cause of process problems so appropriate remedial action can be taken.	Cost: Within existing budget	To improve permit processing and customer communications.	Agencies - Individually	No	0-6 months	IN PROGRESS
I-3	Agencies should update and distribute the "Kansas Water-Related Programs Manual" to state, federal and local agencies involved in water management and environmental permitting for use as a reference tool.	Cost: Approximately \$2,000 for printing and distribution of approximately 1,000 copies. Cost to be shared by agencies.	To provide a user-friendly cross reference tool (agency to agency).	Kansas Water Office - Coordination	No	0-6 months	
I-4	Steering Committee should consider sending a copy of the Water Permitting Team final report to legislators to underscore the importance, complexity, timing, and Water Permitting Team discussion of water permitting in Kansas. Steering Committee should authorize the Water Permitting Team to present its findings to the House and Senate Natural Resource Committees and the new administration.	N/A	To educate and inform legislators and to gain support for implementation of the Water Permitting Team recommendations.	Water Permitting Implementation Team	No	0-6 months	DONE
I-5	Agencies should develop a process to deal with water permit applications that fall into the "exceptional" or "non-standard" category.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	0-6 months	IN PROGRESS
I-6	Water Permitting Implementation Team and Management of Information Systems Team should perform additional study on the legal issues which may impact the implementation of a shared database by water permitting agencies.	N/A	To improve customer service, reduce process flow times, and reduce customer costs.	Water Permitting Implementation Team; Management of Information Systems Team	No	0-6 months	

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REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES		COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
I-7	Steering Committee should distribute the laws/regulations matrix to agencies as a water permit reference tool.	Cost: Minimal	To improve customer service and interagency communications, and reduce process flow times.	Steering Committee; Kansas Water Office - Coordination	No	0-6 months	
I-8	Agencies should review the application renewal processes and frequencies to ascertain their appropriateness and efficiency.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	0-6 month	IN PROGRESS
I-9	Agencies should provide a modified version of the laws/regulations matrix to customers as an application reference tool.	Cost: Minimal	To improve customer service and reduce process flow times.	Kansas Water Office - Coordination	No	0-6 months	
I-10	Water Permitting Implementation Team should perform additional study of how water permitting agencies are applying the Kansas Environmental Coordination Act and the Kansas Administrative Procedure Act requirements to the water permitting processes to determine where permitting process time can be reduced.	N/A	To improve customer service, reduce process flow times, and reduce customer costs.	Water Permitting Implementation Team	No	0-6 months	IN PROGRESS
I-11	Water Permitting Implementation Team should conduct a study to determine the feasibility of creating an Alternative Dispute Resolution board to assist in dealing with contested water permitting matters.	N/A	To improve customer service and reduce process flow times.	Water Permitting Implementation Team	No	0-6 months	IN PROGRESS
I-12	Water Permitting Implementation Team should appoint a sub-committee to study the twenty additional permits and licenses identified through the research performed.	N/A	To improve customer service, reduce process flow times, and reduce customer costs.	Water Permitting Implementation Team	No	0-6 months	DONE

REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES		COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
I-13	Steering Committee should provide the standardized work plan and process flowchart to any future teams working on improving permitting processes.	N/A	To assist future study teams in outlining team work plans, reduce start-up times, and determine team process flow requirements.	Steering Committee	No	0-6 months	DONE
I-14	Steering Committee should provide sufficient time to future Reinventing Kansas Government study teams to allow for adequate statistical and fiscal analysis.	N/A	To improve data and decision-making process.	Steering Committee	No	0-6 months	
I-15	Steering Committee should provide any parties interested in attending or participating in future Reinventing Kansas Government study teams with a copy of the legal opinion prepared by the Department of Administration's legal counsel.	N/A	To avoid repetition and duplication of legal analysis by future Reinventing Kansas Government study teams.	Steering Committee	No	0-6 months	DONE
IMPLEMENTATION PHASE I (Major Initiatives): Commence immediately.							
I-16	Legislature should provide agencies with sufficient resources to reduce backlogs of pending applications and to attain the desired level of services.	Cost: To be developed by agencies	To improve customer service, reduce process flow times, and reduce customer costs.	Governor; Legislature	No	1995 Session	IN PROGRESS
I-17	Agencies should develop and provide educational guides and permit matrices to customers to eliminate confusion regarding: where to start, knowing when the process is complete, and why the permit is required.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies; Kansas Water Office - Coordination	No	0-6 months (publish concurrently with Item #6 of this section)	
I-18	Legislature should pass specific legislation authorizing the use of electronically transmitted documents (including signatures) involved in obtaining a water permit.	N/A	To improve customer service, reduce process flow times, and reduce customer costs.	Legislature; Steering Committee - Coordination	No	6-12 months	IN PROGRESS

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REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES		COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
I-19	Agencies should review all existing and new permit application forms for clarity, requests for redundant or unnecessary information, and possibilities for consolidation of forms within the respective permit programs. This review should include customer input. Forms should be revised as needed to include clear instructions and definitions, and a process for the collection of old and out-of-date forms should be developed.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	1-3 years	IN PROGRESS
I-20	Governor should require that all of the water permitting agencies' computer technology be made compatible so that information can be readily shared between the agencies.	Cost: Major budget impact which requires further study Savings: Elimination of duplicated systems	To improve customer service, improve interagency communications, reduce process flow times, and reduce customer costs.	Governor; Agencies	No	1-3 years	
I-21	Agencies should develop and distribute a modified version of the "Kansas Water-Related Programs Manual," reformatted to reflect subjects and projects rather than agency programs, for use by water permit customers.	Cost: \$10,000 for printing and distributing approximately 5,000 copies.	To provide a user-friendly cross-reference tool (agency to public).	Kansas Water Office - Coordination	No	0-6 months	
I-22	Agencies should develop a consolidated electronic water permit application network which is accessible in field offices.	Cost: Major budget impact - further study required	To improve customer service, reduce process flow times, and reduce customer costs.	Governor; Shared-Database Policy Board (if established); Agencies	Yes	1-3 years	IN PROGRESS
I-23	Legislature should place the water permitting process on a "pay as you go" basis to allow agencies to recover their costs from the program and to fund future improvements.	Cost: Increased cost to applicants Savings: Reduced demand on State's general fund	To reduce cost to general taxpayers and to improve customer service.	Legislature; Agencies	Yes	1-3 years	

REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES		COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
I-24	Agencies should establish a consumer information office(s) for facilitation and coordination of the water permit application process to provide a more customer-friendly approach to information dissemination and to help improve coordination of multiple permit issuance situations. In addition to an office in Topeka, each permitting agency's field offices should have similar capabilities at the local level.	Cost: Staff and facilities - \$350,000 to \$500,000 for 7-10 offices.	To improve customer service, reduce process flow times, and reduce customer costs.	Water Permitting Implementation Team - Coordination	No	1-3 years	IN PROGRESS
I-25	Legislature should, through legislation or resolution: (a) encourage the creation of a "water permit database" to be shared by water permitting agencies; (b) encourage the creation of a water permit database "policy board"; and (c) address liability and confidentiality issues.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Legislature; GIS Policy Board - Coordination	Yes	1995 Session	IN PROGRESS
I-26	Agencies should physically collocate their water permitting and approval activities.	Cost: Physically moving agencies Savings: Operational efficiencies and savings for regulated community	To enhance implementation of consumer information office(s), reduce costs through operational efficiencies, and reduce costs to regulated community.	Governor; Agencies	No	1-5 years	IN PROGRESS
I-27	Policy Board, if established, should develop uniform policies relating to issues such as the cost of creation and sharing data, fees for users, responsibility for maintenance and updating of the data, accuracy, format, security, access, procedures and rules for users.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Legislature; GIS Policy Board - Coordination	Yes	1995 Session	
I-28	Agencies should review the application renewal processes and frequencies to ascertain their appropriateness and efficiency.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Legislature; Agencies - Individually	Yes	6-24 months	

REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES	COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
IMPLEMENTATION PHASE II (Quick Hit Initiatives): Commencement dependent upon Water Permitting Implementation Team determination that significant progress has been made on Phase I initiatives.						
I-29	Agencies should continue with and expand on their partnerships with water-related groups to educate applicants and facilitate the water permit application process. Agencies should encourage the use of field staff, industry groups, trade and business organizations, and consultants in assisting applicants in the completion of forms and permit application requirements.	Cost: Within existing budget	To improve customer service and reduce process flow times.	Agencies - Individually	No	0-6 months
I-30	Agencies should conduct their own customer satisfaction surveys.	Cost: Within existing budget	To improve customer service.	Agencies - Individually	No	0-6 months
I-31	Agencies should maintain accurate telephone numbers and applicant contact information (including the contact's position) on application forms and in computer databases.	Cost: Within existing budget	To improve customer service and reduce process flow times.	Agencies - Individually	No	0-6 months
IMPLEMENTATION PHASE II (Major Initiatives): Commencement dependent upon Water Permitting Implementation Team determination that significant progress has been made on Phase I initiatives.						
I-32	Agencies should develop and implement a pre-application planning process for customer assistance.	Cost: Within existing budget	To improve customer service, improve interagency communications, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	6-18 months
I-33	Agencies should study feasibility of developing "short-form" applications for low-impact water permits.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	6-12 months

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REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES		COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
I-34	Agencies should develop technical specifications and outreach materials so that agency staff can clearly communicate technical review requirements to applicants.	Cost: Within existing budget	To improve customer service and reduce process flow times.	Agencies - Individually	No	6-12 months	
I-35	Agencies should provide, or arrange to provide, local assistance to the applicant so that applications for water permits can be initiated electronically, i.e., computer access with self-help instructions or data entry assistants.	Cost: Included in costs of establishing water permitting network and consumer information office(s)	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies; Kansas Water Office - Coordination	No	1-3 years	
I-36	Kansas Water Office should coordinate development of educational programs for K-12 and adults on reasons for water quality and quantity permitting.	Cost: Within existing budget	To educate and inform public about need for water permitting and to improve customer service.	Kansas Water Authority; Kansas Water Office - Coordination	No	Ongoing	IN PROGRESS
IMPLEMENTATION PHASE III (Major Initiatives): Commencement dependent upon Water Permitting Implementation Team determination that significant progress has been made on Phase I and Phase II initiatives.							
I-37	Agencies should concentrate on improving water permit application process flow times.	Cost: Within existing budget and dependent on implementation of Water Permitting Team recommendations	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	Ongoing	IN PROGRESS
I-38	Agencies should utilize electronic data processing to complete as much information as possible on water permit renewal forms prior to submission to customer for completion or amendment.	Cost: Within existing budget	To improve customer service, reduce process flow times, and reduce customer costs.	Agencies - Individually	No	0-12 months	
I-39	Agencies should develop and utilize standardized legal descriptions and site location designations on all water permits.	Cost: Within existing budget	To improve customer service.	Kansas Water Office - Coordination	No	6-12 months	

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REINVENTING KANSAS GOVERNMENT - WATER PERMITTING IMPLEMENTATION TEAM IMPLEMENTATION PLAN STATUS REPORT

Revised: February 20, 1995

INITIATIVES		COST OR SAVINGS	BENEFITS	RESPONSIBLE ENTITY	LEGISLATION	TIME FRAME	STATUS
I-40	Agencies should develop standardized technical specifications for water permits where the technical complexity of the designs is relatively low.	Cost: Within existing budget	To improve customer service and reduce process flow times.	Agencies - Individually	No	6-12 months	
I-41	Agencies should utilize E-Mail as a means of communicating to avoid the inevitable telephone tag which results from relying on personal contact.	Cost: Within existing budget	To improve customer service, improve interagency communications, reduce process flow times, and reduce customer costs.	Agencies	No	1-2 years	
I-42	Agencies should utilize interactive television for outreach, public hearings and training, and to connect remote offices to each other and the central location.	Cost: Within existing budget	To improve customer service, improve interagency communications, reduce process flow times, and reduce customer costs.	Agencies; Regents Institutions	No	Phased Implementation 1-15 years	

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**Reinventing Kansas Government
Water Permitting Implementation Team**

LIST OF 1994-1995 PRESENTATIONS

Reinventing Kansas Government Steering Committee - 1994

Association Of Western State Engineers - 1994

Kansas Groundwater Management District Task Force - 1994

Kansas Department Of Health And Environment - 1994

Kansas Water Authority - 1995

Kansas Legislators - 1995

Senate Energy and Natural Resource Committee

House Energy and Natural Resource Committee

Kansas River Basin Advisory Committees - 1995

Cimarron

Kansas-Lower Republican

Lower Arkansas

Marais des Cygnes

Missouri

Neosho

Solomon

Smoky Hill-Saline

Upper Arkansas

Upper Republican

Verdigris

Walnut

Wichita Chamber Of Commerce - 1995

**PROPOSED CONCURRENT RESOLUTION
ENVIRONMENTAL WATER PERMITTING**

WHEREAS, The Steering Committee for the effort to Reinvent Kansas Government has provided the legislature with a thorough and excellent briefing on its study report "Environmental Water Permitting" through the study team appointed by the Steering Committee; and

WHEREAS, The study team was comprised of both members of the public receiving environmental water permits and agency heads responsible for the issuance of environmental water permits; and

WHEREAS, The study team solicited additional input from the public receiving environmental water permits through both mail and telephone surveys; and

WHEREAS, The resulting study report "Environmental Water Permitting" contains eighteen (18) "quick hit" initiatives and twenty-four (24) long range initiatives requiring a long term commitment to improving the manner in which the residents of the State of Kansas are served by water permitting agencies; and

WHEREAS, There has been a long standing perception among the legislature and the residents of the State of Kansas that improvements in environmental water permitting are necessary for the public to receive an acceptable level of service by the water permitting agencies: Now, therefore,

Be it resolved by the House of Representatives of the State of Kansas, the Senate concurring therein: That the legislature expresses its appreciation to the Environmental Water Permitting Study Team for their effort to develop a comprehensive plan for improving the manner in which environmental water permits are issued and renewed; and

Be it further resolved: That the legislature endorses the concepts for improvement in environmental water permitting contained in the study report; and

Be it further resolved: That the legislature requests the state agencies which are authorized to manage the environmental water permitting process to submit to the legislature any bills, resolutions or requests for appropriations designed to implement the various segments of the study report as submitted by the Steering Committee to Reinvent Kansas Government.

Senate Energy and Nat'l Res.
February 21, 1995
Attachment 2

**PROPOSED CONCURRENT RESOLUTION
CONTINUATION OF OVERALL EFFORT**

WHEREAS, In March 1993, the Governor of the State of Kansas appointed a blue ribbon panel of business executives and cabinet level government executives to serve on a Steering Committee charged to Reinvent Kansas Government; and

WHEREAS, Phase One of the effort to Reinvent Kansas Government has resulted in the passage of legislation and internal improvements in the manner in which State agencies conduct their business and provide services to the residents of the State; and

WHEREAS, Phase Two of the effort to Reinvent Kansas Government was concluded in November 1994 with the report of the Steering Committee to the Governor; and

WHEREAS, The Governor has made the Phase One Report and Phase Two Report available to the legislature and has provided the legislature with a thorough and excellent briefing of the effort thus far to Reinvent Kansas Government: Now, therefore,

Be it resolved by the House of Representatives of the State of Kansas, the Senate concurring therein: That the legislature expresses its appreciation to the Governor, the Steering Committee and the several study teams for their efforts to develop a plan for the reinvention of Kansas government; and

Be it further resolved: That the legislature believes the submission of reports for Phase One and Phase Two represent an important step in the planning process to reinvent Kansas government; and

Be it further resolved: That the legislature requests the state agencies charged with responsibility to implement Phase One and Phase Two of the effort to reinvent Kansas government submit to the legislature any bills, resolutions or requests for appropriations designed to discharge their obligations under the various segments of the plan to reinvent Kansas government; and

Be it further resolved: That the legislature requests the continued cooperation of the Governor and the Steering Committee to complete the effort to Reinvent Kansas Government.

Senate Energy & Nat'l Res
February 21, 1995
Attachment 3