

Approved: February 28, 1995  
Date

## MINUTES OF THE SENATE COMMITTEE ON COMMERCE.

The meeting was called to order by Chairperson Alicia Salisbury at 8:00 a.m. on February 27, 1995 in Room 123-S of the Capitol.

Members present: Senators Salisbury, Burke, Feleciano, Gooch, Harris, Kerr, Petty, Ranson, Reynolds, Steffes and Vidricksen.

Committee staff present: Lynne Holt, Legislative Research Department  
Jerry Donaldson, Legislative Research Department  
Betty Bomar, Committee Secretary

Conferees appearing before the committee:  
Wayne L. Franklin, Secretary, Department of Human Resources

Others attending: See attached list

### **Confirmation hearing on Wayne L. Franklin, Secretary of Human Resources**

Mr. Franklin advised the Committee the different management positions he held with Southwestern Bell Telephone Company the last 17 years will serve him in good stead for the position as Secretary of Human Resources, as well as coming from the private sector. Mr. Franklin stated his intent is to insure the Department is an efficient and professional organization at all levels.

In response to comments pertaining to dissatisfaction with effective administration of programs and the manner in which persons in the Department respond to inquiries of the public, Mr. Franklin stated he is aware of those concerns and memoranda have been initiated throughout the Department stating the goals and objectives of the department, telephone etiquette, dress code, and the manner in which employees are expected to accomplish their job responsibility. The Department contains many layers of management, Mr. Franklin is still looking at the strengths and the weaknesses of each layer prior to making any comprehensive changes.

The Chair inquired as to the Secretary's position on pursuing federal waivers that would allow Kansas to have a more coordinated employment and training system. Mr. Franklin advised that he met last Friday with the Federal representatives in Kansas City. He is going to take a pro-active role regarding proposed legislation and, as an example, is looking at the one-stop career approach regarding the consolidation of training programs.

Mr. Franklin, in response to a question from Senator Steffes, advised he had the experience, peripherally, to understand and make the necessary decisions regarding the reorganization of the Human Resources Department.

Mr. Franklin advised he is a leader; he is aware of the Committee's concerns regarding the Department, and he looks forward to making the necessary changes to insure the Department is an efficient, responsive functional Department, understanding its unique position working with persons whose lives are directly affected by the actions of the Department.

The Committee adjourned at 8:40 a.m.

The next meeting is scheduled for Tuesday, February 28, 1995.