



**Joint Meeting with Senate Health and Welfare Committee and House Health
and Human Services Committee**

January 20, 2015

KanCare Update

Presented by:

Kari Bruffett, Secretary

Kansas Department for Aging and Disability Services

I/DD Transition into KanCare

I/DD Integration into KanCare

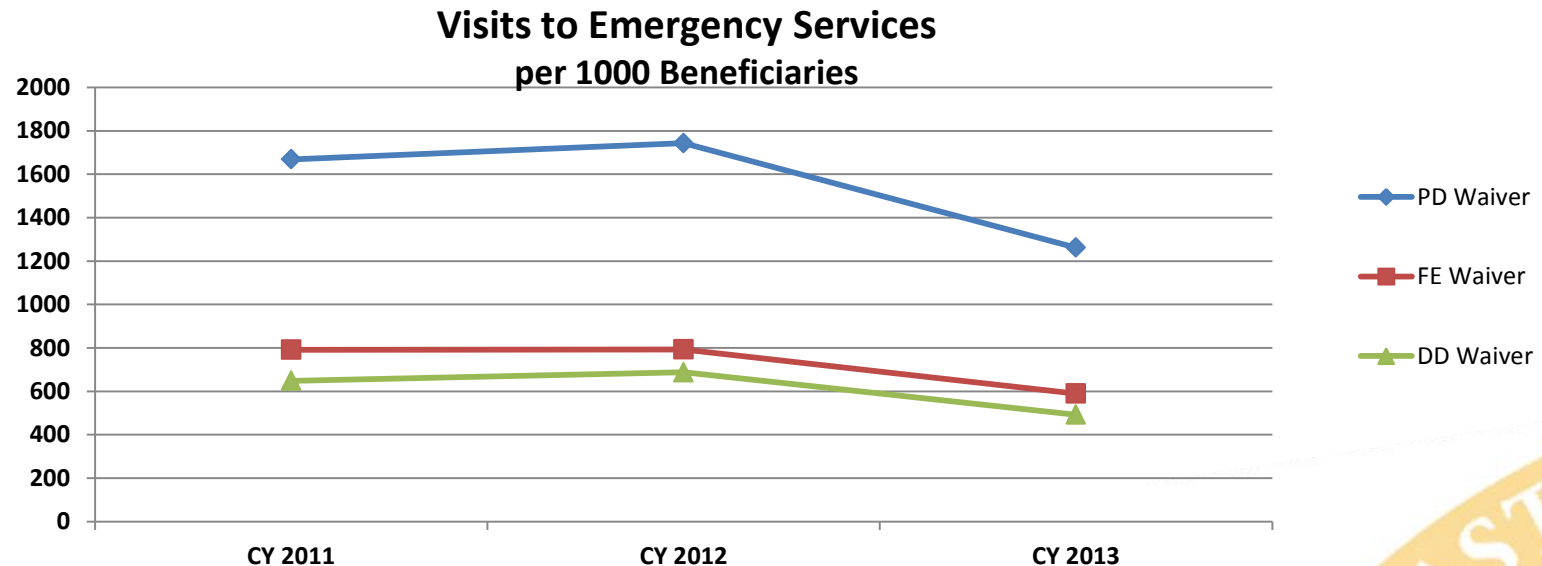
- On February 1, 2014, the long-term services and supports for the HCBS Program for **8,500 individuals** with Intellectual and Developmental Disabilities (IDD) were included in managed care under KanCare.
- Kansas is the first State to include long-term services and supports for people with intellectual or developmental disabilities in its fully integrated contracts with managed care organizations

HCBS Plan of Care Increases and Decreases

- In first year of KanCare, more people experienced increases in Plans of Care than decreases
 - 3,254 out of the 12,000 HCBS clients received an increase in services during their first year of KanCare.
 - ✓ 27% of clients received an increase in services
 - Around 1,300 out of the 12,000 HCBS clients received a reduction in services and another 400 voluntarily reduced their services.
 - ✓ 11% of clients had their services involuntarily decreased.

HCBS Outcome Data

Emergency Room Usage:



- **2013:** 8,061 fewer ER visits for the PD, FE, and I/DD waiver participants than in 2012 (pre-KanCare)
- **27% reduction per 1,000 people served.**

I/DD Transition into KanCare

Provider Payment Update

Total Billed, Total Paid, Total In Process

Reporting Date 01/09/15

<u>HCBS/IDD</u>	<u>Total</u>
HCBS/IDD Billed Amount	\$295,303,885
HCBS/IDD Amount in Process/Pending	\$5,083,504
HCBS/IDD Amount Paid	\$271,456,321
HCBS/IDD Amount Denied	\$13,708,412

<u>TCM/IDD</u>	<u>Total</u>
HCBS/IDD Billed Amount	\$10,759,020
HCBS/IDD Amount in Process/Pending	\$47,093
HCBS/IDD Amount Paid	\$9,873,456
HCBS/IDD Amount Denied	\$443,714

I/DD Transition into KanCare

Provider Payment Update

Total % of Claims denied
Reporting Date 01/09/15

- 2.57% denial rate for HCBS I/DD Claims
- 4.08% denial rate for TCM/IDD Claims

Total % of Claims denied, excluding duplicate claims denials

Statewide: 1.18%

I/DD Transition into KanCare

Provider Payment Update

Average Turn-around time from submission to payment

Reporting date 01/09/15

<u>HCBS/IDD</u>	State Average*
HCBS/IDD Average Days Age Clean	6.2
HCBS/IDD Average Days Age All Claims	6.2
<u>TCM/IDD</u>	State Average*
HCBS/IDD Average Days Age Clean	5.6
HCBS/IDD Average Days Age All Claims	5.7

*This is a weighted average based on the portion of MCO claims.

I/DD Transition into KanCare

Provider Payment Update

Reasons for Denial

Top HCBS/TCM Denial Reasons

	Total
1. Non-covered service/item	381
2. Service not authorized	1,459
3. Service limit exceeded without PA	3,888
4. Member not eligible	537
5. Provider not contracted for service	32
6. Duplicate Claim	18,541
7. Error in billing (procedure code, NPI, etc.)	2,948
8. Date of service not covered	0
9. Exceeds filing time limit	636
10. Claim and PA not matching	322
11. Denial required from primary insurance (TPL)	372
12. Other	5,201

Community Outreach and KanCare promotion efforts

Engagement with Member, Provider and Stakeholder Groups

- KanCare Consumer and Specialized Issue Workgroup (CSI)
 - KanCare Provider and Operational Issues Workgroup (POI)
 - HCBS I/DD Member and Provider “Lunch and Learn” calls
 - Autism Steering Committee
 - FMS Workgroup
 - Technology Assisted Workgroup
 - MFP Steering Committee
 - HCBS Provider Forum
 - Friends and Family Advisory Council
 - Shared Living Workgroup
 - MFP Advisory Council
 - CDDO, CMHC, ADRC, KACIL, TCM, Big Tent, and InterHab engagement
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PD Waiting List: Current Efforts

PD Waiting List Management

In Calendar Year 2014, KDADS offered approximately 2,400 individuals services from the PD Waiting list (*excludes individuals in crisis)

- ☐ 338 individuals were offered services in July and August.
- ☐ 719 individuals were offered services in September and October.
- ☐ 1340 individuals were offered services in November and December.
- ☐ 897 were sent Notice of Actions with appeal rights between July and December.

Note: some of those individuals responded and were offered services and are represented above

- ☐ In 2014 , 969 waiting list consumers have been placed on HCBS services.

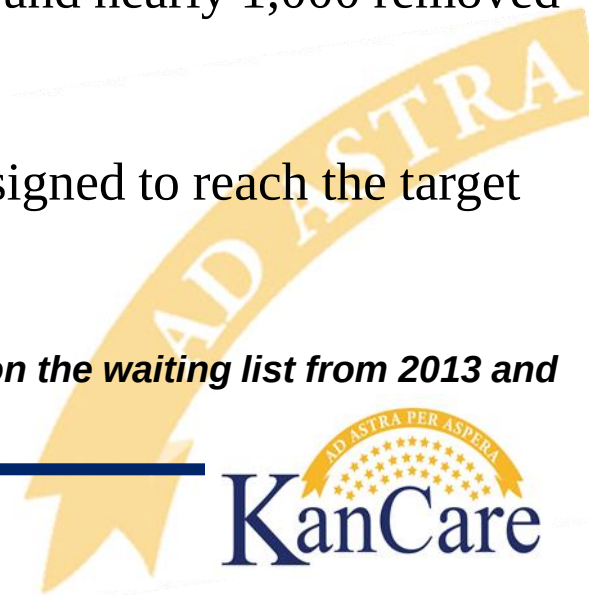
PD Waiting List: Current Efforts

PD Waiting List Management-(Continued)

Current Status of Offers

- ☐ 5,318 on the HCBS PD Program as of December 31, 2014
- ☐ ~600 individuals being assessed for functional/financial eligibility as of 12/31/14
- ☐ Nearly 1,000 individuals placed on services in 2014, and nearly 1,000 removed from services for all reasons.
- ☐ Current outstanding offers/eligibility assessments designed to reach the target of 6,092

Note: Services have been offered to individuals who have been on the waiting list from 2013 and earlier.



I/DD Waiting List: Current Efforts

I/DD Waiting List Management

MCOs have assessed every individual on the waiting list.

- From September to December, 177 previously unserved waiting lists consumers were offered HCBS-IDD services.
- Of those offers, (as of December 31, 2014)
 - 112 have accepted services
 - 17 have declined services or were not functionally/financially eligible
 - 42 have not responded and were sent a Notice of Appeal (NOA) with appeal rights
 - 6 had accepted crisis access or were receiving services
- In 2014, 578 waiting list consumers have been placed on HCBS services.