

JCIT Update: March 14, 2016

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Chief of Staff

for

Chief Information Technology Officer

Executive Branch

KITO Quarterly Report

22 Active Projects (\$102.4m)

(7)	10 - Good Standing	\$ 25.1m
(3)	4 - Good Standing-Infra	\$ 9.4m
(2)	1 - Caution Status	\$ 1.2m
(6)	6 - Alert Status	\$ 64.2m
(1)	0 - Recast Status	\$ 0
(2)	1 - Hold Status	\$ 2.3m
(10)	8 – Approved Projects	\$107.4m

KITO Quarterly Report

■ Active Projects

(18)	15 - Executive Branch Projects	\$ 73.8m
(2)	6 - Regents Projects	\$ 28.3m
(1)	1 - Judicial Project	\$.3m
(0)	0 - Legislative Branch Projects	

■ Approved Projects

(10)	8 - Executive Branch Projects	\$107.4m
(1)	0 - Regents Project	
(0)	0 - Judicial Projects	
(0)	0 - Legislative Branch Projects	

Projects in Alert Status

- KS Eligibility Enforcement System IV (KEES IV)
KDHE
- Exec. Branch Electronic Mail Consolidation
OITS
- Exec. Branch Tech Modernization - Infrastructure
OITS
- KS eCitation Project II
KS Criminal Justice Information System
- KSU Converged Infrastructure
KSU
- Sales Force Automation
Lottery

New Planned Projects

- eWIC Implementation
KDHE

New Approved Projects

- No New Approved Projects



Completed Projects

- Focus on Customer Upgrade Support (FOCUS) Project
Administration
- Document Management System Replacement II
KDOT
- KDHE/DHCF State Self Insurance Fund Claims Data Management System Project
KDHE

Medicaid Eligibility Processing:

Taking steps to improve operations efficiency, throughput and cycle times

- Backlog remediation plan is reviewed weekly by KDHE leadership
- Defect and change request work is prioritized based upon likely ability to reduce Medicaid Application backlog
- Automated Voice Response system in development, to improve call handling
- Adding and training clearinghouse staff

Human Services Program Implementation:

State and Accenture finalizing implementation schedule

- New plan to be baselined this week, and recast with KITO
- Performance will be monitored closely (weekly) using industry-standard Earned Value metrics and burndown charts on deliverables
- Accenture has brought new leadership to KEES to improve performance on all fronts
- Agency leadership and the CITO are engaged with the highest level of Accenture HHS leadership
- Division of Labor: Both State and Accenture resources are realigning to achieve <20% overlap between Human Services development and Medicaid production support.

Kansas Eligibility Enforcement System (KEES)

Program Functions Implemented:

Medicaid Eligibility Determination

- Customer Self Service Portal – July 2012
- Medicaid Eligibility Determination System – July 2015
- ERO 43: E&D Medical at Clearinghouse – January 2016

Program Functions in Development:

Human Services Eligibility Determination

- Temporary Assistance for Needy Families
- Supplemental Nutrition Assistance Program
- Low Income Energy Assistance Program
- Childcare Subsidy
- Automated Foster Care Eligibility
- Work Programs
- Refugee Case Assistance

Executive Branch Information Technology

Key Initiatives in process:

- New CISO Joe Acosta starts today
- Completed EBIT Strategic Plan
 - Implementing new EBIT Operating Model
- Deploying Office 365
- Assessing Data Centers and Applications
 - Prerequisite for new target state (replacing EBTM)
- Designing organization consolidation (A&M follow-up)