

Nick Jordan, Secretary
Lisa Kaspar, Director

Sam Brownback, Governor

Testimony

To: Chairman Proehl & Members of the House Transportation Committee
From: Mark E. Schemm, Title and Registration Manager
Date: February 17, 2016
RE: Testimony on House Bill 2641
Removing the requirement that copies of motor vehicle registration
renewal letters be mailed to vehicle owners.

Mr. Chairman and members of the committee, thank you for the opportunity to testify on House Bill 2641.

The Division of Vehicles is a proponent. We have examined efficiencies and this was at the top of our list. Our printing and postage costs continue to increase and savings are estimated at \$561,997.00 per year. Driver's License renewals and Taxation notifications have been mailed on postcards for many years. Last year we moved to postcards for CMV renewals which has been very successful.

Vehicle renewal information is available on the ksrevenue.org website or on our mobile application. By simply entering the plate number the customer can obtain all information included on the current renewal notice letter. The renewal notice displays and it now includes a link to the online renewal system. We've also made enhancements to our online renewal system to streamline the process, in hopes that customers will use our electronic option.

The customer may print this notice to take or mail to the treasurer's office. If the customer does not print the notice they may take the postcard to the treasurer's office. A barcode has been added to the postcard which will populate vehicle information when scanned.

The Division of Vehicles is committed to exceptional customer service and our customer support phone number will be printed on the renewal postcard for anyone who needs assistance.

Attached is a copy of the postcard renewal notice for your information.

Thank you, I will stand for questions.

Division of Vehicles
915 SW Harrison St.
Topeka, KS 66625-2007



Phone: 785-296-3621
ksrevenue.org

— Notice of Vehicle Registration Renewal —

Our records show that you have Kansas registration tags that will expire at midnight the last day of **<MONTH>**. You may renew your tags online, by mail, or in person.

- **Online** – visit ksrevenue.org/PrintRenewals, enter your license plate number, and follow the directions on your renewal form to access WebTags. This simple renewal application is available 24 hours a day, 7 days a week.
- **By Mail** – visit ksrevenue.org/PrintRenewals, enter your license plate number, print your renewal, and follow the instructions provided on the renewal form.
- **In Person** – visit ksrevenue.org/PrintRenewals, print your renewal and take it to your local county treasurer's office. If you do not have access to the internet you may renew in person by providing the county treasurer with your license plate number and proof of insurance.

If you have questions, call the Division of Vehicles at 785-296-3621 and select option 2; or, see the Frequently Asked Questions (FAQ) at ksrevenue.org/PrintRenewals.

Avoid waiting in line and renew online.

Kansas Department of Revenue
915 SW Harrison St.
Topeka, KS 66625-2007



123456789

NAME
STREET ADDRESS
CITY ST ZIP

